

***‘Monash 2012 – A Strategy for the Future...’
(2006 update)***

‘Snapshot Report’

Full Version

December 2008

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1. Community

Vision

Council's goal is to improve the social, cultural and physical lifestyles of our residents.

Strategies

- 1. Continue to update the Monash Municipal Public Health Plan to address current and emerging health issues in the community.**
- 2. Monitor the issue of problem gambling through implementation of the City of Monash Gaming Action Plan. Continue to facilitate the Responsible Gambling Taskforce.**
- 3. Provide opportunities for community participation in neighbourhood development, including local enhancement projects and Council infrastructure projects.**
- 4. Make representations to appropriate state or regional authorities on identified needs of groups and communities in Monash.**
- 5. Ensure equitable access to all Council services and facilities including halls access to Community Groups.**
- 6. Work in partnership with the not-for-profit sector to provide early intervention support and counselling services.**
- 7. Develop events and festivals that contribute to the community's sense of belonging.**

City of Monash Achievements 2006 to 2008.

1. Continue to update the Monash Municipal Public Health Plan to address current and emerging health issues in the community.

- The *Monash Public Health Plan 2007-2010* was launched in July 2007 and various actions implemented to address current and emerging health issues.
- Actions contained in the MPHP were implemented to address current and emerging health issues in the community. Major achievements of the first 12 months of the plan were -
 - Continued monitoring of premises registered under the Food & Health Acts to ensure food safety and health standards.
 - Increased participation in the Golden Plate Awards.
 - Successful coordination of Community Safety month.
 - Provided a range of health educational materials to the community and businesses on environmental matters
 - Coordinated the 'Paths to School' project in conjunction with Syndal South Primary School.
 - Participated in the 'Healthy Kids in Monash' project with five Monash Primary Schools.
 - Conducted a review of Council's Health & Well Being profile.
 - Maintained and built on partnerships with other health agencies within Monash
 - Actively enforced the requirements of the Tobacco Act culminating in Council receiving the first ever Victorian Heart Foundation's

Local Government Award for “Programs and Policies that reduce exposure to Tobacco”

- Initiated and supported a range of internal Health Promotion events.
- Continued to implement Immunisation programs throughout Monash for infants, school children and adults to reduce the incidence of infectious disease.
- Council acted to decrease the harm of smoking including the adoption of a Council local law that banned smoking in playgrounds.
- Access to resources on mental and physical health and wellbeing, was provided at five libraries and via internet access by the Monash Public Library Service.
- Council promoted Community Safety Month at the Ashwood Chadstone Family Fun Day via involvement from Emergency Services and local community Groups.

2. Monitor the issue of problem gambling through implementation of the City of Monash Gaming Action Plan. Continue to facilitate the Responsible Gambling Taskforce.

- Council facilitated the *Responsible Gambling Taskforce* and implemented the *City of Monash Gaming Action Plan*.
- A Responsible Gambling Postcard was distributed to all households in the municipality.

3. Provide opportunities for community participation in neighbourhood development, including local enhancement projects and Council infrastructure projects.

- Council provided opportunities for community participation in the *Neighbourhood Renewal Program*, as well as in the development of new, major infrastructure projects such as the Clayton Community Centre and Oakleigh Pool redevelopment.
- Council actively participated in the State Governments Neighbourhood Renewal program in Ashwood/Chadstone area to increase access to services.
- Council conducted community consultation in the development of Wellington Reserve Community Centre and undertook a community stakeholder forum and discussions with the Scouts and Guides groups in the development of the Mulgrave Community House.
- The Disability Consultative Committee provided comment and feedback on Council capital works projects to ensure accessibility to all members of the community.
- Council provided Disability Awareness Training to all Monash Neighbourhood Houses that was specifically designed for Neighbourhood House staff; tutors and volunteers to increase people with disabilities participation and sense of belonging in local neighbourhood houses.
- Council conducted consultation for the establishment of service provision at the Clayton Community Centre and the design of the Oakleigh Pool.
- Council continues to manage and implement the Community Grants Program.
- Council has initiated the Clayton Community Strengthening Project to work in partnership with Clayton Community to develop responses to identified community needs.
- Council youth workers are placed in community settings to develop programs with young people.

4. Make representations to appropriate state or regional authorities on identified needs of groups and communities in Monash.

- Council participated in the Inner East Primary Care Partnership to enhance primary health care services in Monash and surrounding municipalities.
- Council lobbied the State Government on issues that affect problem gamblers within our marginalised and disadvantaged communities.
- The City of Monash was represented on the Eastern Metropolitan Region (EMR) Family Support Reference Group, EMR Local Government Gambling Network, Local Government Drug Issues Forum, Community and Social Planners Network (CASPER), Victorian Local Government Disability Planners Network, EMR MetroAccess Network and other networks.
- Continued to participate and advocate the needs of Monash residents with disabilities and disability service providers to a range of state authorities such as Department of Human Services and the Office for Disability through Council's MetroAccess project.
- Continued to support the Monash Access and Inclusion Network (MAIN), which works on a range of advocacy projects involving local community members and service providers through Council's MetroAccess project.

5. Ensure equitable access to all Council services and facilities including halls access to Community Groups.

- All new and refurbished Council buildings are designed and built to be accessible for all people.
- Supported the equitable access to all Council services through the *Disability Consultative Committee*.
- Council sought advice and input from the Disability Consultative Committee on a range of different decisions and planning that effect members of the community who experience disability such as the development of a footpath trading policy.
- Council's Community Grants program has funded a number of disability programs including the WATCH Nightlife Program.
- Council participated in the Building Inclusive Communities initiative with State Trustees, creating increased access to Monash Library Services and Positive Ageing Lifestyles.
- Continued to support the increase of access to council community events, such as the increased accessible features and Monash Carols by Candlelight, participation by performers who have a disability at a number of council community events through the MetroAccess program.
- Continued to support the increase in access to council recreation facilities and programs such as Monash Aquatic and Recreation Centre through the development of the Attendant Support Initiative (ASI), inclusive water and dry land exercise programs and increase in access to recreational promotional material through the MetroAccess program.
- Council developed a new Disability and Access Inclusion Plan.
- Council approved a method of Community access and hire of Halls as well as a new principles and a centralised booking system after community consultation with user groups, to ensure that all community groups have equal access to facilities.

6. Work in partnership with the not-for-profit sector to provide early intervention support and counselling services.

- Council's Community Grants program funded Wavecare to provide crucial counselling services to the Monash community.

- Council is part of a family support local area working group involving local family support agencies, Connections and MonashLink.
 - Through Council's Community Grants program, Southern Ethnic Advisory and Advocacy Council (SEAAC) is funded to support young people from newly arrived communities or refugee background.
- 7. Develop events and festivals that contribute to the community's sense of belonging.**
- City of Monash delivered five annual community festivals, over fifty exhibitions and educational talks at the *Monash Gallery of Art* and the installation of public artwork at Wellington Reserve Community Centre and the Clayton Community Centre.
 - The Monash Gallery of Art (MGA) conducted over fifty education talks on exhibitions and "Behind the scene" gallery tours for VCE students per year.
 - The MGA held a range of learning programs – including life drawing and botanical illustration, to enable creativity and expression.
 - MGA coordinated single day events such as "Get into art day" and "Masterpiece in a day", which encouraged community members to visit the gallery and its grounds and participate in social and cultural activities organised by gallery staff.
 - The MGA hosted regular private viewings of exhibitions for Friends of MGA, to encourage community spirit and a sense of ownership of the gallery, its collection and its programs.
 - MGA staged Saturday Art Club, artist-run workshops for primary school aged children.
 - Council delivered four neighbourhood festivals in addition to the very popular Monash Carols by Candlelight.
 - Council secured funding for large screens at the Monash Carols by Candlelight.
 - Council adopted Creative Community, the Monash Arts and Cultural Development Strategy 2007 – 2010.
 - Council adopted a Public Art Program that identified three sites for the installation of artwork. In 2008 art was installed at Wellington Reserve Mulgrave and other sites identified for future public art installations such as Glen Waverley (Civic Centre) and the Oakleigh Aquatic Centre.
 - The Public Artwork "Pinnacles" was installed the at the Clayton Community Centre.
 - A theatrette and art room was incorporated in the new Clayton Community Centre.
 - The MGA held regular "Babes in arms" sessions for mothers and their children, on Mondays when the gallery is closed to the public
 - The MGA has committed to exhibiting the work of local artists in its Ramp Gallery and its Community Exhibitions Space.

2. Youth and Family Services

Vision

Council's goal is to support its families and young people to thrive and succeed.

Strategies

- 1. Strengthen co-ordination and co-operation between services for children, families and young people, including multipurpose infrastructure development.**
- 2. Lobby State and Federal Government for increased funding for early childhood services particularly for capital improvements to facilities.**
- 3. Support initiatives that promote the integration of early childhood services.**
- 4. Continue to support young people through community education and early intervention programs.**

City of Monash Achievements 2006 to 2008

1. Strengthen co-ordination and co-operation between services for children, families and young people, including multipurpose infrastructure development.

- Strengthened co-ordination for service delivery at the new Clayton Community Centre by co-location of services for maternal and child health, pre school, occasional care, youth services, library, recreational facilities and a strong partnership with the State Government for the delivery of allied health services through Monash Link.
- Monash Youth and Family Services (MYFS) continued to facilitate the Monash Youth Issues Network and the School Focused Youth Service Local Advisory Group.
- MYFS actively participated in the Family Support Local Working Group, Inner East operations group, Eastern Region Family Support Reference Group, Monash Counsellors Network, Same Sex Attracted and Transgender Eastern Action Group (SEA) network.
- Continued to place MYFS workers in community settings to improve access to youth and family workers.
- Council successfully secured state funding for MYFS in the School Focused Youth Service, Freeza and has reapplied for Youth participation and Access grants to continue the Activate recreational outreach program in Ashwood.
- Council formed the Young Persons Reference Group to create a voice for young people on community issues that affect them.
- Council continued to facilitate the Young Persons Reference group and its activities.
- The Young Persons Reference Group successfully secured a \$5,000 grant to undertake a project addressing body image and young people.
- Council conducted the 'Dads on Deck' workshops to assist fathers of children under 3 years old in conjunction with the Child and Family Care network.
- Council conducted the 'And Baby makes...' sessions for first time parents highlighting information and skills for those about to make the transition to parenting.

2. Lobby State and Federal Government for increased funding for early childhood services particularly for capital improvements to facilities.

- Lobbied the State and Commonwealth governments for increased funding for early childhood services particularly for capital improvements to facilities and playgrounds.
- Council supported preschools and other children's services to apply for minor capital grants from Commonwealth and State Governments for projects such as water tanks and playground upgrades.
- Council funded from 2008/09 by the Dept of Education and Early Childhood Development (DEECD) to employ a Preschool Field Officer to assist preschools to better meet the needs of children with additional needs.

3. Support initiatives that promote the integration of early childhood services.

- Council implemented the *Municipal Early Years Plan* and promoted initiatives toward the integration of early childhood services.
- In 2007, Council appointed a Coordinator Children's Services Support and Planning to enhance its capacity to liaise with and support children's services in Monash. This resulted in a much greater level of contact between Council and services and the contribution of Council to professional development for staff. The position has also facilitated the implementation of the Municipal Early Years Plan.
- The Clayton Community Centre incorporated the co-location of maternal and child health, occasional child care and the Clayton Preschool with other services such as Monash Youth & Family Services and MonashLink Community Health.

4. Continue to support young people through community education and early intervention programs.

- Conducted seven youth-orientated events annually, a youth film group, short film festival and a range of youth and family workshops.
- Provided the Glen Waverley Youth Festival and 6 Freeza youth oriented events. These events are produced by young people for young people.
- The Youth Film group is working with the South Sudanese community to produce a 40 minute film called 'the family', a story of young people's experiences in migrating to Australia.
- MYFS has developed and implemented a number of new programs to meet the needs of young people. These include BASS, Girlzone, Mum's and Bubs and a range of school based programs.
- Outreach services have been expanded in Clayton, Oakleigh, Ashwood and Mulgrave.
- MYFS conducted innovative programs and events for youth week
- Continued to develop programs at the new Clayton Community Centre that involve all the tenants at the centre.

3. Aged Health and Community Care

Vision

Council's aim is to provide quality aged care services to an increased number of clients, with the financial assistance of the Federal and State Government.

Strategies

- 1. Promote healthy living through community based cultural, recreational and educational activities as well as the provision of services to support such activities.**
- 2. Council, through the Municipal Association of Victoria and Aged and Community Care Victoria, to lobby Federal and State Governments to increase funding for Home and Community Care and Residential Care.**
- 3. Promote and recognise the role of volunteers in a wide range of activities and support their ongoing recruitment in partnership with the Monash Volunteer Resource Centre.**
- 4. Support private Aged Care providers in their applications to the Federal Government for the allocation of bed licences in order to increase Residential Aged Care services and appropriate accommodation.**
- 5. Enhance community transport services for older residents to enable them to remain active and connected to their communities.**
- 6. Council to consider, in association with Inner East Primary Care Partnership members and other appropriate service providers, increasing the range of services available to the frail aged and disabled.**

City of Monash Achievements 2006 to 2008

1. Promote healthy living through community based cultural, recreational and educational activities as well as the provision of services to support such activities.

- Council's coordinated over 300 volunteers for its *Meals on Wheels* program and supported the partnership with the *Monash Volunteer Resource Centre*.
- Council expanded the *Meals On Wheels program* to include menu choices more suitable for members of the CALD community was widely accepted by the broader community as well as by our residents from CALD backgrounds.
- Council promoted healthy living through the *Positive Ageing Lifestyles Program, Older Persons Reference Group and Ethnic Senior Citizens Forum*.
- Council's Older Persons Reference Group facilitated the Positive Ageing Expo through senior's week.
- Council implemented the 'wiser driver' course for older drivers.
- Promoted healthy, active ageing through the implementation of programs and initiatives via internal and external partnerships i.e. Seniors Exercise Outreach Program and Monash By Bike.
- Continued to support the Older Persons Reference Group (OPRG) and the Ethnic Senior Citizens Forum to regularly discuss the needs of aged citizens.
- Council has commenced a research study by KPMG on the future needs of the Baby Boomer generation.

2. Council, through the Municipal Association of Victoria and Aged and Community Care Victoria, to lobby Federal and State Governments to increase funding for Home and Community Care and Residential Care.

- Council lobbied the Federal and State Governments to increase funding for Home and Community Care and Residential Care.
- Council provided quality high and low care at three aged care facilities, Monash Gardens, Clarinda Centre and Elizabeth Gardens and ensured accreditation was continually maintained at these centres.
- Aged care facilities considered compliant to Aged Care Standards via unannounced support visits from the Accreditation Agency.
- Council continued to raise the profile of aged care and the need for increased funding through Aged and Community Care Victoria (ACCV).
- Council experienced some growth in the level of Government funding for HACC services – 11.4% from 2006/07 to 2008/09. Part of this additional funding has been directed to the employment of an additional assessment officer.

3. Promote and recognise the role of volunteers in a wide range of activities and support their ongoing recruitment in partnership with the Monash Volunteer Resource Centre.

- Developed a promotional video with Monash Volunteer Resource Centre targeting young people and volunteering through MYFS.
- Developed and implemented the PALS volunteer program in partnership with Monash Volunteer Resource Centre.

4. Support private Aged Care providers in their applications to the Federal Government for the allocation of bed licences in order to increase Residential Aged Care services and appropriate accommodation.

- Council supported planning permit applications for development of well-designed aged accommodation proposals.

5. Enhance community transport services for older residents to enable them to remain active and connected to their communities.

- Council implemented a number of improvements to the *Community Transport Service* for additional passenger comfort and safety.
- Council undertook a review of its Community Transport service and implemented a series of improvements during 2007/08 including improvements to passenger comfort and safety. The range of community shopping runs was increased and a new assisted shopping program was introduced for those too frail to utilise the shopping runs on the community transport buses.
- Council developed and promoted the Golden Age Transit network in partnership with Uniting Aged Care Moorfields to assist and encourage older adults to maintain mobility, independence and community engagement via accessing public transport within and beyond the municipality.
- The *Monash Public Library Service* hosted regular seniors group visits via the community bus.

6. Council to consider, in association with Inner East Primary Care Partnership members and other appropriate service providers, increasing the range of services available to the frail aged and disabled.

- Council's *Respite Care Services* were extended during school holidays for children with disabilities and their families.
- Council continued to support advocacy projects that increase community participation and sense of belonging such as employment, recreation,

volunteering, leadership and civic participation through the MetroAccess program.

- Council coordinated disability awareness training for neighbourhood house staff to increase their capacity to respond to the needs of people with disability in their programs.

4. Cultural Diversity

Vision

Council's goal is to provide support for multicultural communities to become active and equal members of the Monash community.

Strategies

- 1. To ensure Culturally and Linguistically Diverse (CALD) communities are appropriately catered for through the implementation of the Multicultural Framework and Action Plan.**
- 2. Ensure methods for communication and consultation with CALD communities are implemented.**
- 3. Promote increased access to Council services by CALD communities by implementing the Multicultural Framework and Action Plan and working with Migrant Resource Centres.**
- 4. Utilise Council's Inclusion Support Program to support CALD families and families with special needs.**
- 5. Continue to develop CALD community activities at the local level.**
- 6. Develop events and neighbourhood festivals that reflect and celebrate local cultural diversity.**
- 7. Celebrate and raise awareness of the City's cultural diversity by developing oral and local history projects in co-operation with local cultural and heritage groups.**
- 8. Develop library service collections and programs in accordance with changing CALD demographics.**

City of Monash Achievements 2006 to 2008

1. To ensure Culturally and Linguistically Diverse (CALD) communities are appropriately catered for through the implementation of the Multicultural Framework and Action Plan.

- Council continued the implementation of the *Multicultural Framework and Action Plan 2006 – 2008*.
- Council consulted advisory committees to ensure the needs of Culturally and Linguistically Diverse communities are met.
- Council consulted the Senior Citizens Advisory Committee to enhance service provision and utilisation amongst CALD residents.
- Council continued to support the Monash Multicultural Advisory Committee and seek advice and feedback on issues and needs of Monash CALD communities.
- Council supported the consolidation of the Monash Interfaith Gathering and facilitated the development of strategies to assist in strengthening the Monash community.
- Council received funding from the Victorian Multicultural Commission to undertake a twelve-month project focusing on intercultural and interfaith communication and relationship building in the City of Monash.

- Council responded to the needs of CALD young people through a partnership between MYFS and SEACC (Southern Ethnic Advisory and Advocacy Council)
- Council supported CALD communities through the Community Grants Program and the co-location of the MYFS Youth Outreach Position at SEACC.
- Council provided programs that respond to the needs of Council's CALD communities. These are a priority area within the grants program.

2. Ensure methods for communication and consultation with CALD communities are implemented.

- Council continued to encourage all council services to translate material into languages other than English as appropriate.
- Council's grant from the Office of Local Government for translations and interpreting continues to be well utilised.
- Council implemented the *Monash Language Assist* program that provided a specific phone number and line for the top eight languages spoken in Monash after English: Arabic, Cantonese, Greek, Italian, Korean, Mandarin, Russian, and Vietnamese. There is also a ninth telephone number for all other languages.
- Introduced the *Monash Language Assist* interpreter service and translation of Council publications into languages other than English.
- Council developed the Indigenous action plan to recognise and celebrate Aboriginal heritage of the area and assist in issues relating to the local indigenous community.
- Council's newsletter the *Monash Bulletin* published in English, Greek and Chinese languages.
- The City of Monash Website has community information in the same top eight languages and audio links in Greek, Italian, Cantonese and Mandarin.
- Council established an ethnic media database covering 68 languages.

3. Promote increased access to Council services by CALD communities by implementing the Multicultural Framework and Action Plan and working with Migrant Resource Centres.

- Council continued to provide support to the CALD Senior Citizens Groups in Monash and to create better awareness of Council's programs and services through Community Grants Funding of the New Hope Foundation.
- Council commenced a program at the *Monash Library Service* aimed at developing English language skills amongst adults.

4. Utilise Council's Inclusion Support Program to support CALD families and families with special needs.

- Council, along with the municipalities of Boroondara, Manningham and Whitehorse, has been funded by the Australian Government since 2006 to provide inclusion support services to child care services across the sub-region including long day care, family day care and out of school hours care. This assists childcare services to include children with additional needs due to a disability or being from a CALD community.

5. Continue to develop CALD community activities at the local level.

- Council provided the community the opportunity to participate in a celebration of community life through the provision of four neighbourhood festivals. Community and cultural groups regularly participated in festivals by performing, holding a food, information or activity stall or by attending on the day.
- Council continued to support local festivals such as the Oakleigh Multicultural Festival.

- Council provided financial support for cultural events and activities through the *Community Arts Grants* and *Community Grants Program* to support Culturally and Linguistically Diverse Senior Citizens Groups in Monash.
- The 'Flavours of Monash' Stage at the Oakleigh Festival provides an opportunity for CALD community groups to share their stories and experiences through demonstrations of traditional cooking.
- Council has agreed to support two more major multicultural events from 2009 in addition to Monash's five annual community festivals.

6. Develop events and neighbourhood festivals that reflect and celebrate local cultural diversity.

- Council continued to provide culturally diverse activities for the older adults i.e. Songs from Home through the PALS program.
- The City of Monash's Public Library Service commenced a program of Conversational English Circles aimed at developing spoken English language skills amongst adults from Culturally and Linguistically Diverse (CALD) backgrounds. Promotional material for this program was produced in 14 community languages.
- Council's festival program includes performances, food stalls and information stalls from CALD community groups.
- Council supported the 'Our Voices' project which delivered a series of arts classes and an exhibition of works by the South Sudanese Community.
- Council celebrated National Aborigines and Islanders Day Observance Committee (NAIDOC) week activities.
- In 2007/2008, the City of Monash's Public Library Service conducted 873 community activities, attracting 34,763 people and contributing to the lifelong learning of Monash residents.
- The City of Monash conducted the annual Monash Carols by Candlelight, celebrating its 20th anniversary in 2008, regularly attracting 20,000 people.
- The City of Monash delivered the 'Winter Concert Series' annually involving the presentation of 6 concerts held between April and September, attracting a total of 1,200 people.
- The City of Monash developed and delivered the Arts Network Sessions to provide an opportunity for the Arts Community to share ideas and talk about relevant issues.
- The City of Monash distributed 'Arts Life' four times per year. This publication promoted free of charge, arts activities and events occurring in the municipality.
- The City of Monash Community Arts Grants allocated \$60,000 annually in support of local community cultural events and projects.
- Council has recently provided support to assist the community in presenting a Chinese Lantern Festival in 2009.
- The Monash Gallery of Art continued to work closely with a range of CALD groups, delivering exhibitions reflecting community diversity including William Yang: claiming China, Joachim Froese: archive, MGA Collection: Tracey Moffatt, Black & White: documenting indigenous Australia, Then & now: South African photography.

7. Celebrate and raise awareness of the City's cultural diversity by developing oral and local history projects in co-operation with local cultural and heritage groups.

- The Flavours of Monash project celebrates Monash cultural diversity and raises awareness of the stories, lives and valuable contribution CALD members of the community make to the City of Monash.
- Council celebrated Local History Week at the Monash Federation Centre. This program featured Oakleigh and District Historical Society's 'Discovering Heritage' writing competition for schools and the launch of the Monash Public Library Services Local History Portal.
- City of Monash Libraries arranged a display of historical wedding photographs from Monash residents at the Monash Federation Centre highlighting the cultural diversity of Monash.

8. Develop library service collections and programs in accordance with changing CALD demographics.

- The Monash Public Library Service reviewed its collection development strategies and budget allocations following the 2006 ABS census to ensure that the provision of services matched current cultural demographic trends.
- In 2007/2008 library spending on CALD collections was increased to \$110,000 with particular priority given to developing the Chinese language non-fiction collection at Glen Waverley, and in rejuvenating CALD collections at the new Clayton Library. In 2007/2008, 174,123 loans from CALD Collections were made across the Library system.
- The Monash Public Library Service CALD storytime program featuring Greek language storytime at Oakleigh Library and Chinese language at Glen Waverley were supported through 2007/2008 and 2008/2009 with purchases of new children's books in Greek and Chinese script.

5. Environment

Vision

Council's goal is to apply the principles of sustainability in all of its operations and to continually improve the natural environment within the city.

Strategies

- 1. Work with water authorities to improve stormwater management and rehabilitation for waterways to help restore the natural ecosystem.**
- 2. Further implement energy conservation measures in Council facilities and operations.**
- 3. Implement the Water-Use Management Strategy to reduce water consumption at Council facilities and parks and reserves.**
- 5. Prolong the life of our existing landfills for municipal waste and reduce the need for future landfills by removing renewable resources from the waste stream and continue to dispose of our kerbside green waste for conversion to compost.**
- 6. Investigate opportunities for improving public open space in Monash including implementation of the master plans for Scotchman's Creek and Warrawee Park and commence work on the Dandenong Creek Valley Reserve.**
- 7. Continue to develop and maintain passive and active reserves to provide high quality recreation spaces for residents.**

City of Monash Achievements 2006 to 2008

- 1. Work with water authorities to improve stormwater management and rehabilitation for waterways to help restore the natural ecosystem.**
 - The City of Monash implemented a Stormwater Harvesting System to irrigate the Glen Waverley Golf Course, saving up to 30 million litres of drinking water a year. The Project was a finalist for the Sustainability Leadership "Silver Environs Award"
 - Council has demonstrated their dedication to the ongoing restoration of banks and environs occurring along Scotchman's Creek, Damper Creek and Valley Reserves with volunteer groups.
 - Council has established an *Environmental Advisory Committee* to address sustainability issues within the City.
- 2. Further implement energy conservation measures in Council facilities and operations.**
 - Council replaced the electric storage hot water units at the Works Administration Centre and the SES buildings with instantaneous gas units. The total greenhouse emissions reduction for both units will be approximately 7.5 tonnes of CO₂-e.
 - Council replaced a number of mercury vapour lamps with compact fluorescents at Fregon Reserve, Waverley Women's Car park, Mount Street Neighbourhood House, Columbia Reserve, the Works Administration Centre, Princes Highway Reserve and F.E. Hunt Reserve. These upgrades are expected to lead to a significant reduction in greenhouse gas emissions.
 - Council replaced the internal lights at the Civic Centre with compact fluorescents. At the end of 2007/08 the replacements were 98% complete. It is

anticipated this will lead to an estimated greenhouse gas savings of 30 tonnes (CO₂-e) and cost savings of around \$15,000 per annum.

3. Implement the Water-Use Management Strategy to reduce water consumption at Council facilities and parks and reserves.

- Council's Water-Use Management Strategy was reviewed in 2008 The Water Strategy includes a target to reduce water consumption by 15% below 2002/03 levels by 2015.

Water Strategy implementations to date:

- Conversion of sportsfields to Warm-season grasses,
- Irrigation efficiency improvements at sportsfields,
- Drought tolerant plant species for gardens,
- Turning off irrigation systems to gardens and a majority of sportsfields,
- Installation of low-flow showerheads at Council facilities,
- Implementing WaterMAP actions for the Glen Waverley Golf Course, Elizabeth Gardens and the Monash Aquatic and Recreation Centre,
- The installation of rainwater tanks at Scammell reserve, Southern Reserve and Community Centre and the Works Administration Centre.

4. Prolong the life of our existing landfills for municipal waste and reduce the need for future landfills by removing renewable resources from the waste stream and continue to dispose of our kerbside green waste for conversion to compost.

- The municipality increased the amount of domestic waste diverted from landfill to 56% of Total Waste Tonnes. This is above the State Governments 'Toward Zero waste' target of 45%.
- The municipality increased the amount of recyclable material diverted from landfill, with recyclable material now 50% of the total input of materials received at the Waste Transfer Station.

5. Investigate opportunities for improving public open space in Monash including implementation of the master plans for Scotchman's Creek and Warrawee Park and commence work on the Dandenong Creek Valley Reserve.

- The City of Monash implemented the Master Plan for Warrawee precinct. The Mick Quadara pavilion has been demolished and construction of the 45-space car park has commenced. The operations that existed in the Mick Quadara pavilion have been transferred to the new Wilkinson pavilion. Landscape works to the sports reserve outer has continued with the final stage of landscape works due to be completed by June 2009.
- The City of Monash completed two further stages (between Blackburn Rd and Crosby Dve. and between Blackburn Rd and Regent St.) of creek revegetation and rehabilitation works at Scotchman's creek
- Landscape and enhancement works were undertaken on the Napier Park and Dandenong Creek Valley Reserve boundary.

6. Continue to develop and maintain passive and active reserves to provide high quality recreation spaces for residents.

- Continued improvement of *public open space* through landscape and enhancement works.
- Council completed works at Warrawee Park and landscape and enhancement works at Central Reserve on the Southern boundary of the Reserve.
- Council installed new picnic facilities and completed landscape enhancement works at Batesford Reserve.
- Council completed wetland and raingarden bio filter works at Holmesglen Valley Reserve.

6. Residential Development

Vision

Council's goal is for residential development in the city to be balanced in providing a variety of housing styles while also remaining sympathetic to existing neighbourhood character.

Strategies

- 1. Explore opportunities for higher density developments in activity centres, in keeping with State Government policy.**
- 2. Use the Monash Planning Scheme to guide development in the city, including conservation of neighbourhood character where appropriate.**
- 3. Encourage developers to build a variety of housing types that are available to all socio-economic groups in the Monash community.**
- 4. Ensure residential development on surplus infill sites is integrated with existing neighbourhoods**

City of Monash Achievements 2006 to 2008

1. Explore opportunities for higher density developments in activity centres, in keeping with State Government policy.

- Council participated in the State Government review of the residential zone provisions of the Planning Scheme.
- Council approved permit applications for higher density residential development in Activity Centres.
- Council supported the development of higher density student accommodation, serviced apartments and affordable housing facilities in close proximity to Monash University.
- Council identified the proximity to activity centres within Monash of higher density residential applications and developments.

2. Use the Monash Planning Scheme to guide development in the city, including conservation of neighbourhood character where appropriate.

- Council evaluated the impact of state government Aboriginal Cultural Heritage legislation on the City of Monash and prepared guidelines on the implementation of this legislation and its effect on development proposals.
- Continued to review and modify the Council planning application management process to be more time responsive.
- Reviewed and implemented a modified approach to deal with extensions of time for planning permits.
- Provided advice to the Department of Education concerning the future use and development of school sites identified as surplus to their needs.

3. Encourage developers to build a variety of housing types that are available to all socio-economic groups in the Monash community.

- Council supported applications by the Office of Housing for new residential development.
- Council encouraged a range of dwelling sizes and lot sizes within large development sites.

- Council continued to investigate options for limited residential uses within the Specialised Activity Centre such as student accommodation and serviced apartments.
 - Council commenced the preparation of a Draft Student Accommodation Policy.
- 4. Ensure residential development on surplus infill sites is integrated with existing neighbourhoods**
- Provided update data on development within Monash to both State and Federal Government agencies.
 - Updated planning application management systems to facilitate the provision of the data to the Department of Planning for their use.

7. Economic Development

Vision

Council wishes to see business continue to thrive and expand in Monash.

Strategies

- 1. Promote Monash's many benefits to encourage new businesses to the area.**
- 2. Lobby state and Federal Governments for improvements to the road network to increase the attractiveness of the area for business developments and to improve transport links between residential areas in the eastern region of Melbourne and Monash's business areas.**
- 3. Continue to support the growth of small business.**
- 4. Identify and provide networking opportunities to encourage partnerships among businesses, the community and Monash University.**
- 5. Continue to encourage high quality design in new commercial buildings and precincts.**

City of Monash Achievements 2006 to 2008

- 1. Promote Monash's many benefits to encourage new businesses to the area.**
 - Council developed a new *Economic Development Strategy* 2008 – 2012.
 - Council expanded the Monash Business Enterprise Centre by increasing the number of units available to fledgling businesses from 20 to 35.
 - The Monash Business Awards Committee organised two business breakfasts and three business lunches in addition to a Gala Dinner held during the year.
 - The Monash Food & Accommodation guide was updated this year. Hard copies and an online version are available to the public.
 - Focus newsletter was published 3 times a year and included information about developments in Monash as well as services available to businesses.
 - Annual Women in Business Exhibition and breakfasts were held, allowing companies to exhibit their products and services as well as providing a business speaker of relevance.
- 2. Lobby state and Federal Governments for improvements to the road network to increase the attractiveness of the area for business developments and to improve transport links between residential areas in the eastern region of Melbourne and Monash's business areas.**
 - Council successfully lobbied Vic Roads to install a third lane on Ferntree Gully Road between Cootamundra Drive and Dandenong Creek. Construction is nearing completion.
 - A third lane in each direction on Wellington Road between Springvale Road and Dandenong Creek has been built.
- 3. Continue to support the growth of small business.**
 - Council participated in the State Government Energise Enterprise Program. Ran three workshops as part of the program in 2007 and 2008.
 - Council held 14 business workshops covering topics such as. Also ran 2 group programs sponsored by the State Government.
 - In 2008 Council held 16 business workshops with topics including; 'Starting a new business', OH&S, public speaking, Debt collecting for businesses and

Payroll and Workcover tax. Also ran 2 group programs sponsored by the State Government. 'Grow your people, how to develop HR plans' and 'e-commerce'

- Council held three Economic development Forum dinners to provide networking opportunities for businesses in the area. Average attendance is 80.
- Council organised and conducted the Women in Business Exhibition and Business breakfast that allows companies to attend and network with fellow businesswomen and men.

4. Identify and provide networking opportunities to encourage partnerships among businesses, the community and Monash University.

- Council sponsored and supported the Young Achievers Award (YAA) teams in 2007 and 2008. Both teams have won the Best Annual Report Award. The 2007 team Aspya won the best Annual Report on a National level as well.

5. Continue to encourage high quality design in new commercial buildings and precincts.

- Council participated in the State Government review of the impact of solar energy facilities on the visual impact and design of new development.
- Council continued to enlist specialist urban design advice to assist the design of significant development proposals.
- Council implemented the Guidelines for Multi Storey Development of Three Storeys and Above in the City of Monash.
- Council implemented the Urban Design Guidelines for the Monash Specialised Activity Centre.
- Council engaged a visual merchandising consultant to work with traders to improve the amenity for shoppers.

8. District and Activity Centre Development

Vision

Council wishes to see Glen Waverley continue to develop as a major entertainment, accommodation and retail centre for eastern Melbourne and that further residential and commercial development take place in Oakleigh in order to stimulate greater activity in the centre.

Strategies

- 1. Continue to explore opportunities to maximise use of Council-owned land to encourage appropriate development in activity centres.**
- 2. In Partnership with the State Government and VicTrack consider proposals for the development of the Glen Waverley HUB precinct adjacent to the station.**
- 3. Work with Transport Authorities to improve the operation and amenity of transport hubs in Monash (eg Oakleigh and Glen Waverley).**
- 4. Encourage hospitality and entertainment precincts in activity centres to meet demand and maximise employment opportunities in these industries.**
- 5. Investigate new parking provision opportunities.**

City of Monash Achievements 2006 to 2008

- 1. Continue to explore opportunities to maximise use of Council-owned land to encourage appropriate development in activity centres.**
 - The Ibis Hotel and office complex was completed following the sale of Council-owned land.
 - Council facilitated the amendment to the Monash Planning Scheme for the development of an eight-storey building for retail, office and residential use on the Railway Site adjacent to the Glen Waverley Station.
 - Council facilitated the progression of the Hub Precinct redevelopment in Glen Waverley.
 - Council continued implementation of the *Parking Precinct Plans* in Glen Waverley and Oakleigh.
- 2. In Partnership with the State Government and VicTrack consider proposals for the development of the Glen Waverley HUB precinct adjacent to the station.**
 - Council completed a Land Exchange Agreement with Victrack for The Hub area in Glen Waverley, which has been approved.
 - Council amended the Monash Planning Scheme to facilitate the development of an eight-storey building for retail, office and residential use on the Railway Site adjacent to the Glen Waverley Station.
 - Council facilitated the approval of the plan of subdivision to create the various titles for the different sections comprising the HUB Precinct.
- 3. Work with Transport Authorities to improve the operation and amenity of transport hubs in Monash (eg Oakleigh and Glen Waverley).**
 - Council commenced the preparation of a strategy plan for part of the Glen Waverley Principle Activity Centre to the North West of the railway station to review the transport interchange facility and potential use of the public car park areas.

- Council commenced the preparation of a structure plan for the Oakleigh major Activity Centre.
- Council commenced a review of the structure/strategy plans for the Glen Waverley Principle Activity Centre as a base for a Framework Plan within the context of the new activity centre zone proposed by the Department of Planning and Community Development.

4. Encourage hospitality and entertainment precincts in activity centres to meet demand and maximise employment opportunities in these industries.

- Council facilitated the approval of a planning permit for the development of a multi deck car park in Euneva Street, Glen Waverley.
- Continued to implement the provisions of the Glen Waverley Parking Precinct Plan to facilitate the development of cafe, restaurant, and entertainment facilities.
- Continued to implement the provisions of the Oakleigh Parking Precinct Plan to facilitate the development of cafe, restaurant, and entertainment facilities.
- The structure plan for the Specialised Activity Centre at the Monash University Technology Precinct has been completed and is with the Minister for approval and gazettal.
- The structure plan for the Wheelers Hill Neighbourhood Activity Centre Structure Plan has been completed and is with the Minister for approval and gazettal.
- The Brandon Park Structure Plan has been drafted and will be presented to Council in early 2009 requesting authorisation to proceed.
- Council installed banner poles in both major and principal Activity Centres for marketing/branding purposes to promote economic activity at the local level. These poles will also be used for Christmas decorations. New flags have also been installed at the centres.
- Council has approved the Chinese New Year festival and Wine & Food festival to be held in Glen Waverley in 2009.

5. Investigate new parking provision opportunities.

- Council introduced a Parking Precinct Plan for the Oakleigh Major Activity Centre.
- Council introduced a revised parking precinct plan for the Glen Waverley principle activity centre focusing on the development of a multi deck car park in Euneva Street.

9. Transport and Traffic Management

Vision

Council's goal is to minimise traffic congestion in the city wherever possible. Council is supportive of additional improvements to public transport service across Monash to assist with this goal and to improve transport options for residents without cars.

Strategies

- 1. Council through the Eastern Transport Coalition, to continue to lobby for an improved transport system.**
- 2. Council to continue to lobby the State Government for ongoing improvement to bus services such as Smart Bus and local service routes and service frequencies within Monash.**
- 3. Continue to review parking provision in activity centres and determine appropriate funding mechanisms to respond to increasing demand.**
- 4. Maintain a program of refurbishing older street networks in southern and western areas of Monash.**
- 5. Council to continue the development of the bicycle network.**

City of Monash Achievements 2006 to 2008

1. Council through the Eastern Transport Coalition, to continue to lobby for an improved transport system.

- Actively pursued improving public transport, which have resulted in a commitment from the State Government to increase the number of Smart Buses servicing Monash.
- Successfully lobbied the State Government to increase the number of Smart Buses and new routes on Springvale Rd, Blackburn Rd, Wellington/North Roads and Warrigal Rd.
- Continued enhancement of the Scotchmans Creek path and completion of the Station Trail along the Dandenong Railway Line.
- Continued program of Local Area Traffic Management Works to address Traffic Management issues in local streets.
- Supported the completion of the EastLink Tollway to include the comprehensive integration with the Monash freeway, which opened in May 2008.

2. Council to continue to lobby the State Government for ongoing improvement to bus services such as Smart Bus and local service routes and service frequencies within Monash.

- Council consistently lobbied the State Government to improve public transport services in the City of Monash.
- Council advocated the Smart Bus Routes that have been installed by the Department of Transport with input from Council on Springvale Road, Blackburn Road, Wellington/North Roads and Warrigal Road.

3. Continue to review parking provision in activity centres and determine appropriate funding mechanisms to respond to increasing demand.

- Council introduced a Parking Precinct Plan for the Oakleigh Major Activity Centre.

- Council introduced a revised parking precinct plan for the Glen Waverley principle activity centre focusing on the development of a multi deck car park in Euneva Avenue.

4. Maintain a program of refurbishing older street networks in southern and western areas of Monash.

- Local roads reconstructed in 07/08 and 08/09 include - Calembeena Avenue, Hughesdale, Moorookyle Ave, Hughesdale, Eleebana Avenue, Hughesdale, Wilbur Crescent, Hughesdale, Selworthy Avenue, Oakleigh South and Bishop Street, Oakleigh.
- Continued the program of Local Area Traffic Management Works to address Traffic Management issues in local streets. Over 40 individual roads have been upgraded under the program since 1998.
- Completed major drainage improvement works to address issues of local flooding and drainage management in residential areas.
- Established the statutory Road Management Plan together with Asset Management Plans for footpaths, road pavements and rights of way to allow City of Monash roads to continue to function as intended.

5. Council to continue the development of the bicycle network.

- Enhanced Scotchman's Creek path and other shared bicycle paths.
- Completed the Station Trail along the Dandenong Railway Line.
- Continued construction of the shared footway along the Glen Waverley railway line between Syndal and Glen Waverley stations.

10. Council Facilities

Vision

Council's goal is to maintain the standard of its facilities at a minimum and to improve that standard where possible.

Strategies

- 1. Construct the Clayton Community Centre, to become a focal point in Clayton for information, cultural, social, health, youth and recreational service and facilities.**
- 2. Construct the Mulgrave Community Centre, to provide a diverse but complementary range of activities, programs and services that will become the focus for community strengthening and capacity building within the Mulgrave area.**
- 3. Investigate the redevelopment of the Oakleigh Pool site to create a sustainable and long term recreation and leisure precinct.**
- 4. When proposing options for refurbishment/renewal of Council facilities, develop proposals that economically and practically extend the life and usage of the facility for a long term sustainable outcome and promote multiuse of these facilities.**
- 5. Investigate new funding options, including Government grants and cost-sharing with other organisation and user groups for the construction of Council facilities.**
- 6. Continue to invest in upgrading and renewing ageing council building and recreation facilities**

City of Monash Achievements 2006 to 2008

- 1. Construct the Clayton Community Centre, to become a focal point in Clayton for information, cultural, social, health, youth and recreational service and facilities.**
 - Council committed \$19 million for the construction of the multi-purpose Clayton Community Centre project and the surrounding public spaces, including a new 175-space car park. The Centre co-locates a new \$6 million regional community health facility (MonashLink), indoor aquatic centre, gymnasium and fitness facilities, children's services and kindergarten, youth and family services, community art venue, public library, theatre and café. The construction of the complex was completed in April 2008.
- 2. Construct the Mulgrave Community Centre, to provide a diverse but complementary range of activities, programs and services that will become the focus for community strengthening and capacity building within the Mulgrave area.**
 - The Mulgrave Community Centre (now renamed Wellington Reserve Community Centre) co-locates and provides high quality facilities for the Mulgrave Neighbourhood House, Mulgrave Scout Group and Mulgrave Guides Group. It was completed and opened for operation in April 2008.
- 3. Investigate the redevelopment of the Oakleigh Pool site to create a sustainable and long term recreation and leisure precinct.**
 - Council engaged Consultants to conduct sessions with all sections of the community on their future aspirations for Oakleigh Pool.

- Council let the contract for the rebuilding of the Oakleigh Pool to ADCO Construction and work commenced in September 2008. It is expected that the works will be completed by August 2009 with a view to the pool opening November 2009.
 - Commenced construction of the \$9.2 million re-development of the Oakleigh Aquatic Centre and refurbishment of the Oakleigh Recreation Centre
 - Council now manages the Oakleigh Recreation Centre.
- 4. When proposing options for refurbishment/renewal of Council facilities, develop proposals that economically and practically extend the life and usage of the facility for a long term sustainable outcome and promote multiuse of these facilities.**
- The Tally Ho Reserve pavilion was refurbished and extended to meet current standards for sports pavilions and multi-use community facilities. The project was completed in November 2007.
- 5. Investigate new funding options, including Government grants and cost-sharing with other organisation and user groups for the construction of Council facilities.**
- The soon to be construct Electra Reserve Community Centre, will provide recreational services and facilities for the Waverley Bridge Club, Ceres Callisthenics Club, Monash Croquet Club and Dog Obedience Club.
 - Council has successfully negotiated contributions with the Waverley Bridge Club and Ceres Callisthenics Club towards the construction of the Electra Reserve Community Centre.
 - Successfully negotiated cost sharing contribution with the AFL towards the construction of the new Wilkinson Pavilion.
 - Wilkinson Pavilion redevelopment opened by the Mayor following completion in April 2008.
- 6. Continue to invest in upgrading and renewing ageing council building and recreation facilities**
- Council has completed Wilkinson pavilion, Clayton Community Centre, Tally Ho reserve pavilion, Electra Reserve Community Centre, Wellington Reserve Community Centre, and has commenced work on the Oakleigh Pool redevelopment and will undertake the design and documentation for the refurbishment of the Princes Highway Reserve Pavilion.