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Executive Summary

The Active Monash Sports Club Framework, has been developed as a tool for clubs and Council to work together to achieve a shared vision for community outcomes through sport.

The Framework seeks to support and build the capacity of community clubs to become more sustainable, inclusive and welcoming through learning and development opportunities in areas of diversity, respect and social responsibility.

The Active Monash Sports Club Framework is a proposed five-year program (2021-2026) that aims to support and incentivise clubs to achieve all proposed governance and management requirements within a five-year time period and become a gold level accredited Active Monash club.

Foreword

Sport contributes to community identity—serving as a focal point for community engagement, pride and achievement. The diversity of sports and sporting activities (including social sport and active recreation) make it an ideal medium to reach people from every age group, gender, culture and socio-economic background.

The broader benefits of sport go beyond the personal benefits derived from participation. Sport is a popular focal point for strategies that underpin policies for community development and social inclusion including Council’s Active Monash Club Framework.

“Diversity... in all its forms, inclusion, decency, respect – are all vitally important to our nation. And sport can provide a platform to showcase how to get it right.” Julia Gillard, 21 November 2018

Participation in physical activity, particularly among children, supports a number of lifelong benefits (Clearing House for Sport, Preventive Health, Sport and Physical Activity), including:

- Development of fundamental motor skills,
- Improvement of current health and fitness,
- Contribution to long-term health and the prevention of chronic disease; and,
- Promotion of more inclusive and engaged communities through social interaction.

Sports clubs play an important role in the provision of opportunities to participate in sport and physical activity more broadly. Evidence suggests that adults involved in sports clubs are significantly more likely to achieve recommended levels of physical activity than those who are not. Community sports clubs also provide opportunities for social interaction through both structured (organized and competitive) and unstructured (social) participation in sport, impact positively on social and mental well-being with potentially greater physical and mental health benefits from club sport participation than from other forms of physical activity. Elements of social and mental well-being such as social connectedness, social support, peer bonding, increased life satisfaction and self-esteem, may reduce stress, anxiety, and depression and can be enhanced by participation in organised sport.

Why A Sports Club Framework

The Active Monash Sports Club Framework looks to capitalise on Council’s investment in sport and recreation by enhancing the capacity of clubs that use its facilities to improve community and broader social outcomes. Specifically, better clubs means more opportunities by more people to participate in activities that create positive social change.
Sports clubs engage the community at many levels, providing opportunities for children and adults to exercise, develop new skills, and to compete and socialise with others in their community. The leadership strength of sports clubs allows them to reinforce healthy and respectful attitudes, social norms and behaviours.

Experience shows that people are attracted to good clubs, but sports clubs can sometimes give rise to unhealthy environments that can discourage people from participating, deter broader community engagement, and perpetuate unhealthy attitudes and behaviours. The Active Monash Sports Club Framework therefore looks to develop and work with all Clubs across Monash to achieve better outcomes for the community by ensuring our clubs are healthy and resilient, accountable, and sustainable.

The Framework sets out minimum standards that clubs are expected to achieve. The Framework then sets aspirations for clubs to go beyond these minimums and become accredited as Active Monash Bronze, Silver or Gold club status.

**Participation Levels and Sport**

Many factors influence a community’s participation levels in physical activity. The provision of sport and sporting opportunities is a major contributor, and the culture of sporting clubs is also critical.

Sport plays an important role in the provision of physical activity in the community. AusPlay data from 2018 shows that 57% of Australian children aged 0 – 14 regularly participate (at least 1x week) in organised physical activity outside of school hours, and of this, 71% of participants do sport-related activities. AusPlay data also shows that over 80% of Australian adults aged 15 + regularly participate (at least 1x week) in physical activity with 58% of participants doing sport-related activities.

The reliance on sport for physical exercise is significant. From those that participate in physical activity, almost one in five rely on sport as their only means of activity. For men the reliance is greater at 29.8% compared to women at just 8.3%. It is also interesting to note that around 16% of people (over the age of 15) participate in a non-playing role in sport (18% men; 15% women), with the most common roles for all being coach/instructor/trainer; official; and administrator/committee member.

Figures consistently show that people born in Australia are more likely to participate in sport and physical recreation than those born in non-English speaking countries, with women from non-English speaking backgrounds having the lowest levels of participation.

**Children's participation in sport and physical recreation**

![Children's participation in sport and physical recreation](image)
In 2012 the participation rate of children between 5-14 years from families where both parents were born in Australia was 69 percent (75.7 percent for males and 62.6 percent for females), compared to 41.5 percent for both parents born in other countries (50 percent for males and 32.4 percent for females).

AusPlay survey results (2018) also indicate that participation levels for both adults and children consistently decline as household income levels decline with the lowest levels of participation being recorded in households with less than $40,000 income.

Additionally, adults who are employed (whether full, part-time or casual) are more likely to be physically active than those who are unemployed. Individuals who have completed tertiary education, or even completed high school, are more likely to be physically active than people who did not complete the highest level of school.

**Sport as a Vehicle for Positive Social Change**

**Health and Wellbeing**

If you are more physically active you will be physically healthier, but the research also shows people who are more active are more mentally healthy. Participation in sport can also lead to higher self-worth and healthy-happier employees in the workplace.

Participation in sport not only reduces obesity and tones and strengthens bodies, but it has been proven that sufficient physical activity reduces the risk of developing: coronary artery disease; type 2 diabetes; depression, anxiety or other mental illnesses; dementia/cognitive decline in older adults and some cancers.

**Personal and Social Capital**

While all physical activity provides significant benefits, sport—particularly involvement in team-based sport—can lead to stronger outcomes in personal wellbeing including: improved resilience and mental health outcomes; positive role models; social connectedness; higher likelihood of meeting physical activity guidelines and continuing physical activity.

It has also been proven that clubs can foster community pride and generate a sense of belonging as well as increasing opportunities for volunteering. Club activities are also known to bind families and its members through shared experiences.

Sports clubs are also a vehicle for inclusion, drawing together people of different races, religions and cultures, reducing isolation and contributing to the social capital of the community.

**Economic Benefit**

It is estimated that regular community-based sport participation in Australia generates approximately $18.7B value per year in social capital. This includes: direct economic benefits; avoided health costs; educational benefits; and, the value of the volunteer and not-for-profit networks. Sports clubs can often promote economic growth within the local community through their regular activities, business investment, employment, major events and tourism.
Strategic Intent

Our Vision
To encourage and promote Active Monash Clubs aligned with Council’s values to improve community and broader social outcomes.

Our Purpose
To provide a strategic and coordinated approach to support clubs within Monash provide opportunities for sport to the community that create positive social change.

Policy Pillars
- A Healthy and Resilient Monash: Integrated Plan
- Gender Equity Policy
- Council Plan 2017-2021
- Active Victoria: A strategic framework for sport and rec 2017-2021

Guiding Principles
- Capacity building
- Diversity and respect
- Environmentally and socially responsible
- Community engagement
- Healthy clubs
- Promotion and awareness
- Best practice and innovation
- Safe environments

Priority Areas
- Healthy and Resilient
- Accountable
- Sustainable
Policy in Context

A Healthy and Resilient Monash: Integrated Plan

This Plan combines all the areas within Council and the community that help define a healthy city. It highlights 30 major health and wellbeing priorities that Council will strive to improve.

Gender Equity Policy

Council is committed to supporting gender equity in the community and in the workplace and ensure that everyone in the Monash community enjoys the same opportunities, rights and respect, regardless of their gender.
Council Plan 2017-2021

The Council Plan sets out Council’s strategy for how we continue to enjoy the things we love about Monash, how we can address the pressures our city faces and make the most of the opportunities that come from being a popular place to live, learn, work and play.

An Annual Plan is produced each year, identifying the initiatives and projects funded in the Annual Budget and how these contribute to delivering the Council Plan in accordance with the following strategic objectives set by Council:

A Liveable and Sustainable City
We value our natural environment and want to preserve and enhance the leafy and green character of our city. Monash’s desirability as a place to live, learn, work and play needs to be protected.

Inviting Open and Urban Spaces
We will continue to improve our public infrastructure, meeting places and open spaces, providing inclusive, safe and inviting places for community use.

An Inclusive Community
Our people and our communities are healthy, connected and engaged.

Responsive and Efficient Services
People can have a say in, and are at the centre of, our decisions. We will deliver affordable, respectful, responsive, reliable and high quality services.

Active Victoria: A strategic framework for sport and recreation 2017-2021

This document sets out future Victorian State Government priorities and strategies in the sport and recreation sector and recognises that sport and active recreation creates economic growth and jobs, makes Victorians healthier, builds community cohesion and contributes to our liveability.

Active Victoria is a plan to ensure even more people can receive access to all the benefits that sport and recreation delivers based across six key directions:

- meeting demand
- broader and more inclusive participation
- additional focus on active recreation
- build system resilience and capacity
- connect investment in events, high performance and infrastructure
- work together for shared outcomes.

Sports Club Framework Guiding Principles

The Active Monash Sports Club Framework requires that Council works with its clubs under the following guiding principles. Council will:

Capacity building
Build the capacity of clubs by providing opportunities for learning and development, resources and support where necessary.
Diversity and respect
Support clubs to ensure they meet the needs of our diverse community.

Environmentally and socially responsible
Recognise the role of local sporting clubs in the philosophy of 20-Minute Neighbourhoods. Promote and encourage sound environmental and socially responsible practice into all club operations.

Community engagement
Ensure clubs engage with its community in an inclusive, timely and transparent manner.

Healthy clubs
Strengthen and support the use of model behaviors to maximise community exposure and the benefits of participation through sports club activities.

Promotion and awareness
Work to promote and support Active Monash clubs in key messaging to provide greater opportunities to mutually benefit from working in partnership.

Best practice and innovation
Help Active Monash clubs embrace best practice, and be innovative in their programming and practices to meet the changing needs of the community.

Active Monash clubs will look to share research and use data to promote, encourage and evaluate their success.

Safe environments
Help create welcoming and safe environments for all. Preventing harm from alcohol, tobacco, and other drugs, gambling, and violence.

Sports Club Framework Priority Areas
The Framework will focus on three priority areas:

Healthy and Resilient
This priority area aims to ensure that Active Monash clubs are welcoming and inclusive to everyone in our community, regardless of age, gender, ability, sexual orientation, cultural background, or socioeconomic status. The criteria in this priority area will ensure clubs consider strategies to ensure that people are healthy and safe from harm from alcohol and other drugs, violence, and diet. The criteria aim to ensure clubs are family friendly destinations, which leads to vibrant clubs both on and off the field.

Accountable
This priority area aims to ensure that Active Monash clubs are meeting their legislative and other requirements, and have their governance in order. This guides clubs through some of the key documents they should have in place to minimise risk, engage and develop their members.

Sustainable
This priority area aims to ensure that clubs are planning for the future. This includes clubs having sound financial management, having a plan for how to grow and sustain their membership, and how to understand the changing nature of the sporting and club environment and what that means in our Monash community.
Active Monash Sports Club Framework

All clubs that receive a lease, licence or seasonal allocation to a Council owned sports ground, sports facility, sporting pavilion or Council land for sporting activities are captured by this Framework.

The Framework will be included or referenced in all future agreements with Council and will set the standards Council expects clubs to meet in return for access to the facilities.

The Framework has **16 standards** across the three priority areas. **Clubs are expected to meet all mandatory standards in each priority area.** Beyond this it is hoped clubs will strive to improve in each standard, ultimately leading to being accredited an Active Monash Bronze, Silver or Gold Club under the Framework. Training will be provided to assist clubs in this process.

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### Table: Active Monash Sports Club Framework

#### Priority Area: Healthy and Resilient

<table>
<thead>
<tr>
<th>Standard</th>
<th>Mandatory</th>
<th>Bronze</th>
<th>Silver</th>
<th>Gold</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Alcohol and other drugs</strong></td>
<td>Good Sports Accreditation (Level 1, 2 or 3)</td>
<td>Does not allow alcohol sales during times of junior training, matches or events</td>
<td>Does not emphasis provision of alcohol</td>
<td>Alcohol free club</td>
</tr>
<tr>
<td></td>
<td>Comply with legislative requirements</td>
<td></td>
<td>No promotion of alcohol or licenced premises</td>
<td>Good Sports Tackling Illegal Drugs program</td>
</tr>
<tr>
<td></td>
<td>e.g. food safety/food handling</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>Healthy food and drinks</strong></td>
<td>Comply with legislative requirements</td>
<td>Understand the Healthy Choices Guidelines, committee resolves and takes some action</td>
<td>A range of actions on healthy options e.g. considering placement of drink options in fridge, no meal deals that include soft drinks, etc.</td>
<td>Healthy Eating Plan/traffic light system in place</td>
</tr>
<tr>
<td></td>
<td>e.g. food safety/food handling</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>Costs and flexibility</strong></td>
<td>Has concession membership available</td>
<td>Committee resolves to take action to assist people with financial or inflexible barriers</td>
<td>Initiatives in place to assist people with barriers e.g. flexible uniform policy, access to second-hand or shared equipment and uniforms, transport coordinated or subsided to games/training</td>
<td>Has multiple membership types and formal structures e.g. social sport program</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>Evidence of people from a range of socio-economic backgrounds are actively participating</td>
<td>Evidence of people from a range of socio-economic backgrounds are actively participating</td>
</tr>
<tr>
<td><strong>Culturally and Linguistically Diverse (CALD) groups</strong></td>
<td>Comply with legislative requirements</td>
<td>Has completed cultural awareness training or other session e.g. Say No To Racism</td>
<td>Linked in with community leaders or has partnerships with community groups</td>
<td>People from CALD backgrounds are actively participating on and off the field</td>
</tr>
</tbody>
</table>

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Active Monash Sports Club Framework
### Disability

- **Comply with legislative requirements**
- **Has completed Play By The Rules Inclusive Coaching Course or attended other disability awareness training**
- **Linked in with community groups e.g. Access for All Abilities, Disability Sport Victoria**
- **People with a disability are actively participating on and off the field**

### Gender equity

- **Comply with legislative requirements**
- **Has participated in gender equity and LGBTIQ+ training, awareness, or campaigns**
- **Has policies or strategies in place to encourage people across genders to participate/lead, including people who identify as LGBTIQ+**
- **People across genders are actively participating on and off the field**
- **Gender balance Inclusive of LGBTIQ+**

## Priority Area: Accountable

<table>
<thead>
<tr>
<th>Standard</th>
<th>Mandatory</th>
<th>Bronze</th>
<th>Silver</th>
<th>Gold</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Club Health Check</strong></td>
<td>Provides annual summary of Club Health Check to council (Either from SSA or SportAus)</td>
<td>N/A</td>
<td>N/A</td>
<td>Actively working towards priority areas in Club Health Check summary</td>
</tr>
<tr>
<td><strong>Council policies</strong></td>
<td>Complies with relevant policies e.g. Licence, Gambling, smoke-free venues, Special Conditions,</td>
<td>N/A</td>
<td>N/A</td>
<td>N/A</td>
</tr>
<tr>
<td><strong>Legislative requirements</strong></td>
<td>Meets legislative requirements e.g. Association Incorporation Child Safe Standards/Working with Children Check Tobacco Act OH&amp;S Liquor licencing Insurance</td>
<td>N/A</td>
<td>N/A</td>
<td>N/A</td>
</tr>
<tr>
<td><strong>Key documents</strong></td>
<td>Adopts a Member Protection Policy and Code of Conduct (may incorporate Fair Play Code) that are available online</td>
<td>N/A</td>
<td>N/A</td>
<td>N/A</td>
</tr>
<tr>
<td><strong>Decision making and leadership</strong></td>
<td>Position descriptions for all roles (paid and volunteer)</td>
<td>Professional development</td>
<td>Coaches and key personnel are</td>
<td>Actively recruits diverse leaders e.g. women, people with</td>
</tr>
</tbody>
</table>
### Active Monash Sports Club Framework

**Opportunities provided** professionally accredited a disability, people from CALD communities

| Engagement       | Decisions clearly communicated to all members | Committee resolves to try to engage specific audiences, club values to communicate | Has a communications or engagement strategy | Actively promotes the club with values that align with those in the Framework |

### Priority Area: Sustainable

<table>
<thead>
<tr>
<th>Standard</th>
<th>Mandatory</th>
<th>Bronze</th>
<th>Silver</th>
<th>Gold</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Strategic</strong></td>
<td>Adopts a Strategic Plan</td>
<td>N/A</td>
<td>N/A</td>
<td>N/A</td>
</tr>
<tr>
<td><strong>Financial</strong></td>
<td>Adopts a Budget and has regular reporting</td>
<td>Adopts a Financial Plan</td>
<td>Actively implements Financial Plan</td>
<td>Healthy financial position with diversified income</td>
</tr>
<tr>
<td><strong>Environment</strong></td>
<td>Collects litter from ground, sets up recycling and rubbish bins on game days and for collection</td>
<td>Collects rubbish bins on the day of collection</td>
<td>Takes initial steps towards sustainability (e.g. remove disposable/single use packaging/straws/napkins/etc., carpooling to club and games, reduces water in bathrooms and toilets</td>
<td>Requests minimal packaging from deliveries</td>
</tr>
<tr>
<td></td>
<td>Turn off lights in club house when not in use</td>
<td>Turn off Sportsground lighting when not in use</td>
<td>Increases plant based food options</td>
<td>Uses green waste bin</td>
</tr>
<tr>
<td></td>
<td>Requests minimal packaging from deliveries</td>
<td>Requests minimal packaging from deliveries</td>
<td>Increases plant based food options</td>
<td>Uses green waste bin</td>
</tr>
<tr>
<td></td>
<td>Has a Membership Officer</td>
<td>Has a Membership Officer</td>
<td>Actively promotes a welcoming and inclusive club culture e.g. Pride/Rainbow signs, diverse people in imagery, breastfeeding friendly, participates in events such as IWD, etc</td>
<td>Membership strategy in place – understand the community demographics and how to cater to diversity/ increase participation of specific groups</td>
</tr>
</tbody>
</table>

Council reserves the right to use its discretion to allow clubs to meet the standards using other evidence than that provided above.
Sports Club Framework Implementation

Benefits to clubs

Compliance with Council’s Club Framework is expected to have a range of benefits for clubs including:

- Increased membership potential
- Increased pool of potential volunteers
- Increased access to revenue streams or sponsorship opportunities
- Better image in the community; and
- Decreased risk from improved practices.

Access to fee subsidies

Meeting the standards set out in the Framework will impact a club’s ability to continue to access Council’s existing ground and pavilion subsidy of 85%. Currently, Monash City Council invests significantly in sports clubs through the subsidisation of their sporting clubs licence fees and charges. Council reciprocates 15% of the maintenance costs of the grounds and pavilions. Sports grounds and pavilions are categories into classifications with a variety of sports ground standards exist within the municipality. Sports grounds are classified so that a higher standard of ground (i.e. Class A) is charged at a higher rate than a ground of a lower classification (i.e. Class C).

Council seeks to maintain its level of subsidy for clubs through the Framework as it sees the benefits that sporting clubs provide to the community, offering community connections and health and lifestyle benefits.

For clubs that do not meet the standards expected, the maximum subsidy they are eligible for will decrease. For clubs with a lease of a Council facility, the Framework will become part of Council’s mandatory terms and included as an essential term of the lease.

Following the introduction of the Active Monash Framework, clubs will be required to meet the mandatory requirements of the framework by year 2 (2022) to ensure they receive access to Council’s maximum 85% subsidy. Similarly, clubs must meet the requirements of (at least) Bronze accreditation by the end of year 3, (at least) Silver accreditation by the end of year 4 and Gold by the end of fifth year respectively to continue to maintain access to Council’s 85% subsidy of sporting infrastructure.

Clubs that do not meet the mandatory club requirements under the framework will progressively see their subsidies reduce. For example, by the end of year 2 they will become eligible to receive a maximum Council subsidy of 70%. Similarly, Clubs that fail to meet the mandatory requirements by the end of year 3 will become eligible to receive a maximum ground and pavilion subsidy of 55%, dropping to 40% for year 4, and 25% by year 5.

Ultimately, clubs that fail to achieve mandatory accreditation will become a lower priority for access to grounds and facilities where demand exceeds supply to ensure community benefit is maximised.
The below is an example of the fee subsidy rates, applied at different levels.
How to meet the Sports Club Framework standards

Your club will need to understand the Framework, take action on areas that need improvement, and then report on your progress to Council, showing evidence of how you have met each standard. Council will then assess your information and confirm your level of accreditation for that year, and subsequent fee subsidy eligibility.

<table>
<thead>
<tr>
<th>Understand</th>
<th>Take action</th>
<th>Report</th>
<th>Get accredited</th>
</tr>
</thead>
<tbody>
<tr>
<td>• Understand the requirements set out in the Framework</td>
<td>• Get committee approval to take action. Make sure your committee knows what level of accreditation you are aiming for.</td>
<td>• Report against the Framework to Council. Provide evidence as required.</td>
<td>• Council will assess your information and confirm with you if they need additional information</td>
</tr>
<tr>
<td>• Get help from Council staff if you need it</td>
<td>• Start making any required changes at your club e.g. attend training, get your key documents in order.</td>
<td>• Make sure you report by the due date, otherwise you will be considered to have failed to meet the mandatory requirements</td>
<td>• If you meet all the mandatory requirements your club is eligible for accreditation.</td>
</tr>
<tr>
<td>• If you want to try to meet a standard using evidence that is not included in the Framework, check with Council first</td>
<td>• Make sure you check out the Active Monash calendar for training and events that can assist you</td>
<td>• You will be accredited in the category you achieve the most standards</td>
<td>• Council will apply the correct subsidy based on your accreditation for that year.</td>
</tr>
</tbody>
</table>

Active Monash Sports Club Development Program

In order to help clubs understand and comply with the priority areas outlined in the Framework and meet the standards, Council will offer assistance to clubs at no cost. Each year, Council will provide at least three open training sessions to upskill clubs on different topics from the priority areas.

In addition, each year clubs are expected to complete the Club Health Check and provide Council with an annual update. This will help us to tailor the training to best suit your needs.

Sports Club Framework Review

This framework is a five-year initiative by Council to support, encourage and promote all Monash Clubs to be aligned with Council’s principles of being, inclusive and welcoming of all, sustainable and accountable to the community in an effort to maximise community benefit derived through its investment in sport.

Results of annual Club Health Checks and reporting by clubs will form the basis from which Council will measure the success of the program. This will ensure the effectiveness of the framework can be tested in a tangible manner.

The future of the framework beyond the initial five-year period will be determined following an analysis of the results and outcomes being assessed by Council, at which point the framework may either be updated, repealed or replaced.
Frequently Asked Questions

Is my club covered by the Framework?
All clubs that receive a lease, licence or seasonal allocation to a Council owned sports ground, sports facility, sporting pavilion or Council land for sporting activities are covered by this Framework.

Does our club have to meet the standards in the Framework?
Working under the Framework and meeting the standards is not mandatory but will have a range of benefits to your club, and will impact your ability to access Council’s existing subsidy levels. Ultimately, clubs that fail to achieve mandatory accreditation will become a lower priority for access to grounds and facilities where demand exceeds supply to ensure community benefit is maximised.

What level of accreditation will my club receive?
Once you meet mandatory requirements, your club will be accredited at the level where you meet the most standards. For example, if your club meets 6 bronze standards, 8 silver standards, and 2 gold, you will be accredited as a silver club.

What happens if we are mostly a bronze/silver/gold club, but we do not meet all the mandatory requirements?
You have to meet all the mandatory requirements to be accredited, even if you are otherwise a high performing club.

What happens if our club does not submit our report on time?
If you do not submit your report on time, you will be considered to have failed to meet the mandatory requirements for that year. You will not be accredited, and will only have access to the lowest fee subsidy.

What happens if our accreditation changes year to year?
We hope that clubs see year on year improvement i.e. move towards gold. However it is possible that a club may go backwards e.g. gold one year to silver or bronze the next. Your subsidy will be affected accordingly.

How can I get help in meeting a particular standard?
Council will offer free development sessions each year the Framework operates. In addition you can always contact the Sports Club Liaison and Development Officer, and gain access to the expertise of other Council officers. Council will also be able to let you know of websites, online courses, publications, training providers, or community organisations that can help you.

What if I think my club is meeting a standard but doing it differently from the Framework?
If you think your club is performing well against a standard but it doesn’t quite fit how we have laid out the Framework, please get in touch with the Sports Club Liaison and Development Officer and we may be able to use alternative evidence to allow you to meet that standard. This is up to Council’s discretion on a case-by-case basis.

How will I find out about development opportunities?
Council will provide a calendar of training events each year. This will be available online and we will send it to you via email. We will also keep you updated if additional events are scheduled throughout the year.

Who can I ask for help?
The Sports Club Liaison and Development Officer is your first contact for queries relating to the Framework.

**What does the appeal process look like for club that don’t achieve a level within the Framework?**

Clubs that feel that they have achieved a greater (or lesser) level within the Framework, can submit in writing to the Active Monash Manager, a request to have its status reviewed. This will mean that the club will need to supply all supporting documents for the level of accreditation they are seeking. Clubs will be asked to articulate further on the items they feel they have met or exceed the requirements of the particular level.

**Who assesses the performance against the standards?**

Recreation Services will assess the clubs performance annually. This will be done through the supply of an annual health check and evidence based documentation that will be reviewed / monitored to see if the club has met the standards within each level / criteria: mandatory, bronze, silver, gold.