Monash City Council

Certification by Chief Executive Officer

Monash City Council has complied with the requirements of the National Competition Policy (NCP) for the period 1 July 2012 to 30 June 2013, in accordance with the requirements outlined in *National Competition Policy and Local Government (revised 2011) Statement* as set out below:

<table>
<thead>
<tr>
<th>A. Trade Practices Compliance</th>
<th>Compliant</th>
</tr>
</thead>
<tbody>
<tr>
<td>B. Local Laws Compliance</td>
<td>Compliant</td>
</tr>
<tr>
<td>C. Competitive Neutrality Compliance</td>
<td>Compliant</td>
</tr>
</tbody>
</table>

I certify that:

a) this statement has been prepared in accordance with National Competition Policy reporting guidelines, and

b) this statement presents fairly the Council’s implementation of the National Competition Policy.

Signed:

Dr Andi Diamond  
Chief Executive Officer

Date: 30 September 2013
**VICTORIAN LOCAL GOVERNMENT INDICATORS**

<table>
<thead>
<tr>
<th></th>
<th></th>
<th></th>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>VLG1 Average Rates and Charges per Assessment</td>
<td>$1197</td>
<td>$1129</td>
<td>$1066</td>
<td>$1004</td>
</tr>
<tr>
<td>VLG2 Average Rates and Charges per Residential Assessment</td>
<td>$1107</td>
<td>$1108</td>
<td>$1047</td>
<td>$966</td>
</tr>
<tr>
<td>VLG3 Average Liabilities per Assessment</td>
<td>$601</td>
<td>$777</td>
<td>$512</td>
<td>$500</td>
</tr>
<tr>
<td>VLG4 Operating Result per Assessment</td>
<td>$22</td>
<td>$121</td>
<td>-$114</td>
<td>$2761</td>
</tr>
<tr>
<td>VLG5 Average Operating Expenditure per Assessment</td>
<td>$2123</td>
<td>$2239</td>
<td>$2108</td>
<td>$1889</td>
</tr>
<tr>
<td>VLG6 Community Satisfaction Rating for Overall Performance</td>
<td>69%</td>
<td>71%</td>
<td>66%</td>
<td>68%</td>
</tr>
<tr>
<td>VLG7 Average Capital Expenditure per Assessment</td>
<td>$380</td>
<td>$461</td>
<td>$350</td>
<td>$402</td>
</tr>
<tr>
<td>Renewal %</td>
<td>95%</td>
<td>85%</td>
<td>80%</td>
<td>89%</td>
</tr>
<tr>
<td>VLG9 Renewal &amp; Maintenance Ratio</td>
<td>97%</td>
<td>90%</td>
<td>86%</td>
<td>92%</td>
</tr>
<tr>
<td>VLG10 Community Satisfaction Rating for Council’s Advocacy</td>
<td>57%</td>
<td>60%</td>
<td>57%</td>
<td>64%</td>
</tr>
<tr>
<td>VLG11 Community Satisfaction Rating for Council’s Engagement</td>
<td>56%</td>
<td>59%</td>
<td>58%</td>
<td>62%</td>
</tr>
</tbody>
</table>
PERFORMANCE STATEMENT
For the Year Ended 30 June 2013

The Victorian Government expects all Councils to collect and publish performance information. The Local Government Act 1989 (Performance Statement - section 132) requires a Council to report on the Key Strategic Activities (KSA’s) and performance targets and measures specified in the budget for the financial year and the actual results achieved for the financial year having regard to those performance targets and measures. Monash City Council has a vision for a thriving community. The Council Plan lists five Strategic Objectives that have been developed to guide Council in the achievement of this vision. Each of the KSA’s listed in the Performance statement contributes to achieving the Strategic Objectives.

<table>
<thead>
<tr>
<th>KSA Ref. No.</th>
<th>Key Strategic Activity (KSA)</th>
<th>Performance Measures and Target Dates</th>
<th>Status</th>
</tr>
</thead>
</table>
| KSA 1        | Conduct quantitative and qualitative research on the extent and impact of problem gambling and research appropriate strategies to address problem gambling in Monash. | Quality: Research completed  
Cost: Within budget.  
Achieved |
| KSA 2        | Progress the development of Council owned land in the Oakleigh Activity Centre. | Quality: Actions completed  
Cost: Within budget.  
Time: 30 June 2013. | The development of Council land in the Oakleigh Activity Centre has been progressed. Expression of interest called and Council shortlisted 5 proponents at its meeting on 25 September 2012. Shortlisted proponents were invited to respond to the Request for Proposal and these are currently being assessed.  
Achieved |
| KSA 3        | Implement the 2012/13 New and Base Capital Works program. | Quality: 85% completion  
Cost: Within budget.  
Time: 30 June 2013. | Target achieved, 94.44% of the capital works program was completed as at 30 June 2013.  
Achieved |
| KSA 4        | Complete the construction of the Central Reserve North Pavilion. | Quality: Construction completed  
Cost: Within budget.  
Time: 30 June 2013. | Construction was successfully completed [practical completion] on 12 October, 2012. The contract was completed on time and within budget.  
Achieved |
| KSA 5        | Complete the Oakleigh Village Public Space Rejuvenation project. | Quality: Construction completed  
Cost: Within budget.  
Time: 30 June 2013. | Practical completion of the project was reached on 28 February 2013.  
Achieved |
| KSA 6        | Progress actions from the Oakleigh Village Master Plan. | Quality: Master Plan commenced  
Cost: $200k  
Time: 30 June 2013. | Eaton Mall trading markers have been installed. A plan for umbrella bases have been prepared in accordance with the permits issued. A periptero has been purchased from the City of Melbourne. This has still to be refurbished and a location has to be agreed.  
Achieved |
<table>
<thead>
<tr>
<th>KSA Ref. No.</th>
<th>Key Strategic Activity (KSA)</th>
<th>Performance Measures and Target Dates</th>
<th>Status</th>
</tr>
</thead>
</table>
| **KSA 7**   | Commence the preparation of a Master Plan for Council land in the Glen Waverley Activity Centre. | Quality: Master Plan commenced  
Cost: $350k  
Time: 30 June 2013.  
The preparation of the Master Plan for the Glen Waverley Activity Centre has commenced. Council awarded a contract at its meeting on 25 September 2012 to MGS to undertake the project. Numerous meetings have been held with staff and Ward Councillors. Preliminary findings presented to a Council briefing session on 16 April 2013. Draft master plan is due on 15 July 2013. | Achieved     |
| **KSA 8**   | Commence the design for the Glen Waverley Community Hub.                                    | Quality: Design commenced  
Cost: Within budget.  
Time: 30 June 2013.  
Design of community hub to be considered as part of the Glen Waverley Master Plan. Report to be presented to Council in September 2013 | Not achieved  |
| **KSA 9**   | Continue to implement actions agreed to meet the objectives of the Monash Environmental Sustainability Road Map. | Quality: Actions implemented  
Cost: Within budget.  
Time: Agreed actions implemented by 30 June 2013.  
The actions within the Environmental Sustainability Road Map were identified and funding allocated have been completed. An annual report will be produced and circulated for these achievements. | Achieved     |
| **KSA 10**  | Make funding applications to the Federal and State Government for the conversion to sustainable street lighting. | Quality: Applications submitted  
Cost: n/a  
Time: 30 June 2013.  
An application was submitted to the Federal Government on 1 March 2013. The Federal Government has advice that the joint CEEP funding submission has been unsuccessful. Council will not need to determine if wants to fully fund the transition to sustainable street lighting. A business case has been provided with a payback period of between 5 and 7 years. | Achieved     |
| **KSA 11**  | Provide support to the conduct of an election process.                                     | Quality: Election process carried out  
Cost: $311k  
Time: 30 June 2013.  
Election delivered on 1 November 2012. | Achieved     |
| **KSA 12**  | Monitor Council’s results in the DPCD Local Government Community Satisfaction Survey in order to improve services. | Quality: Response-average, good, very good  
Cost: Within budget.  
Time: 30 June 2013.  
Data released and analysis report to be presented to Council at 30 July Council meeting. Divisions to be supplied with data relevant to their service areas to assist in improving services. | Achieved     |
Monash City Band
CERTIFICATION OF THE PERFORMANCE STATEMENT

In my opinion, the accompanying performance statement of Monash City Council in respect of 2012/13 financial year is presented fairly in accordance with the Local Government Act 1989.

Principal Accounting Officer
Daniel Wain CPA

Dated: 24 September 2013

In our opinion, the accompanying performance statement of Monash City Council in respect of 2012/13 financial year is presented fairly in accordance with the Local Government Act 1989.

The statement outlines the Key Strategic Activities (KSAs) to be undertaken during the financial year, performance targets and measures in relation to each KSA described in Council's Budget and Business Plan and the achievement of the targets and measures.

As at the time of signing, we are not aware of any circumstance, which would render any particular in the statement to be misleading or inaccurate.

We were authorised by the Council on 24 September 2013 to certify the performance statement in its final form on behalf of the Council.

Mayor
Micaela Drieberg

Councillor
Jieh-Yung Lo

Acting Chief Executive Officer
Tom Evans

Dated: 24 September 2013
INDEPENDENT AUDITOR’S REPORT

To the Councillors, Monash City Council

The Performance Statement
The accompanying performance statement for the year ended 30 June 2013 of the Monash City Council which comprises the statement and the certification of the performance statement has been audited.

The Councillors’ Responsibility for the Performance Statement
The Councillors of the Monash City Council are responsible for the preparation and fair presentation of the performance statement in accordance with the Local Government Act 1989 and for such internal control as the Councillors determine is necessary to enable the preparation and fair presentation of the performance statement that is free from material misstatement, whether due to fraud or error.

Auditor’s Responsibility
As required by the Local Government Act 1989, my responsibility is to express an opinion on the performance statement based on the audit, which has been conducted in accordance with Australian Auditing Standards. Those standards require compliance with relevant ethical requirements relating to audit engagements and that the audit be planned and performed to obtain reasonable assurance about whether the performance statement is free from material misstatement.

An audit involves performing procedures to obtain audit evidence about the amounts and disclosures in the performance statement. The audit procedures selected depend on judgement, including the assessment of the risks of material misstatement of the performance statement, whether due to fraud or error. In making those risk assessments, consideration is given to the internal control relevant to the entity’s preparation and fair presentation of the performance statement in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the entity’s internal control. An audit also includes evaluating the overall presentation of the performance statement.

I believe that the audit evidence I have obtained is sufficient and appropriate to provide a basis for my audit opinion.
Independent Auditor's Report (continued)

Independence
The Auditor-General's independence is established by the Constitution Act 1975. The Auditor-General is not subject to direction by any person about the way in which his powers and responsibilities are to be exercised. In conducting the audit, the Auditor-General, his staff and delegates complied with all applicable independence requirements of the Australian accounting profession.

Auditor's Opinion
In my opinion, the performance statement of the Monash City Council in respect of the 30 June 2013 financial year presents fairly, in all material respects, in accordance with the Local Government Act 1989.

Matters Relating to the Electronic Publication of the Audited Performance Statement
This auditor's report relates to the performance statement of the Monash City Council for the year ended 30 June 2013 included both in the Monash City Council's annual report and on the website. The Councillors of the Monash City Council are responsible for the integrity of the Monash City Council's website. I have not been engaged to report on the integrity of the Monash City Council's website. The auditor's report refers only to the subject matter described above. It does not provide an opinion on any other information which may have been hyperlinked to/from this statement. If users of the performance statement are concerned with the inherent risks arising from publication on a website, they are advised to refer to the hard copy of the audited performance statement to confirm the information contained in the website version of the performance statement.

MELBOURNE
25 September 2013

John Doyle
Auditor-General