

Your Information – it's private



Who Are Maternal and Child Health Nurses?

We are registered nurses and midwives with additional qualifications in maternal and child health. Our service is one of several health and community care services in your area, working together to meet your family's health and wellbeing needs.

What Information Do We Collect about You?

We keep your name and contact details on your baby's record. Other details such as your baby's growth, health and development and relevant family information, are recorded each time you visit.

Why Do We Collect Your Information?

The information we collect helps us to keep up-to-date details about your needs, so we can support you and your family in the best possible way. We may also use the statistical information to better manage and plan this service.

Who Else Sees Your Information?

The Maternal and Child Health professionals who are involved in your care can only see your information. We only release information about you or your child if you agree; if required by law or if there are significant safety concerns.

What Say Do You Have in What Happens to Your Information?

You have a say in what happens to your information. We rely on the information you give us to help provide the best service to you. If you decide not to share some of your information or restrict access to your record, this is your right. However, it may affect our ability to provide you with the best possible services.

How Will Your Information Be Protected?

We are committed to protecting the confidentiality of your record. The privacy of your information is also protected by law. We treat your information in the strictest confidence and store it securely.

Can You Access Your Information?

Yes, you have a right to request access to your information and to ask for it to be corrected if necessary.

Any Other Questions?

Please talk to us if you have any other questions, or wish to access your record.

Please Note: Council believes that the responsible handling of personal information is a key aspect of democratic governance and is strongly committed to protecting an individual's right to privacy. Accordingly, Council is committed to full compliance with its obligations under the *Information Privacy Act 2000* and under the *Health Records Act 2001*. Further general information in relation to information privacy issues may be obtained by contacting Nick Andrianis, Coordinator Governance at City of Monash on 9518 3696.