

Application for a Twice Weekly collection for a Non Rateable Commercial Property

Council is able to supply a twice weekly collections to non-rateable properties at an additional cost. The waste collection services available for your property will depend on the properties location and your requirements. Please contact Customer Service on 9518 3555 to discuss any enquiries.

APPLICANT DETAILS:

I am the property owner: *(Please tick)*

Business/Church/Property Name: _____

Property Address: _____

Telephone Number (BH): _____ Mobile: _____

Email Address: _____

Postal Address *(if different from Property Address)* _____

TWICE WEEKLY SERVICES REQUESTED: *(Please tick)*

I/We agree to pay for a **240L Waste bin**, collected **twice weekly**, to be delivered at a cost of **\$531.60** each for the 2020/2021 financial year.

I/We currently have _____ **240L Waste bins**, collected **twice weekly** and require _____ **additional twice weekly Waste bins** to be delivered at a cost of **\$531.60** each for the 2020/2021 financial year.

SERVICE AGREEMENT

I confirm that I am the ratepayer of the above property. I acknowledge that this charge will be added to the rates notice. I agree to the terms and conditions of the back of this form and as listed in the "Conditions of Supply".

Applicant Signature: _____ Date: _____

Please return the completed form to us: **Post:** Administration Officer (Waste Services), PO Box 1, GLEN WAVERLEY 3150. **Email:** mail@monash.vic.gov.au **In Person:** Civic Centre - 293 Springvale Road, Glen Waverley or Oakleigh Service Centre – 3 Atherton Road, Oakleigh

Terms and Conditions

OFFICE USE ONLY

Pathways CR: _____ Request date: _____ Delivery date: _____

- The prices listed overleaf are current to 30 June 2021. Fees are reviewed annually and are subject to change from July 1 every year.
- Fees will continue to be charged until such time Council receives cancellation advice and the bin is removed.
- Payment for additional services is required by the date listed on the rates notice. Failure to meet this deadline can result in removal of any bin services.
- Your Council supplied bins will be collected from the kerbside or otherwise nominated collection point on the collection day nominated for your area. If you are unsure of your collection day please refer to our website (www.monash.vic.gov.au), Council supplied collection calendar or call us on 9518 3555. Bins provided from other sources will not be cleared. Bins must be presented in the collection point by 5am on the collection morning.
- The maximum gross weight of the bin and its contents must not exceed 72kg and the lid must be properly closed for collection to occur.
- It is the duty of the occupier to keep the bin clean and in a hygienic condition. The occupier is also responsible for tidying any rubbish spillage or cleaning up any litter that falls from the bin.
- Council will repair or replace the bin free of charge if it is accidentally damaged or if it is stolen.
- If a bin is damaged as a result of misuse or other action on the part of the user or if the bin is lost as a result of an action or failure to act to protect the bin against loss or damage, the Council may charge the property owner the cost of repair or for the cost of replacement of the bin.
- Properties under construction are required to contact Council for removal of bins; to eliminate misuse of bins (contamination) and bins being stolen. Bins will be provided once construction is completed and the property is occupied.
- In instances where a Waste Management Plan has been completed for the property; Council will supply bins according to this plan. Additional bins may not be able to be arranged.
- From time to time Council or its contractors may undertake an audit of any Council bins. This may include but is not limited to; making a visual inspection of the contents, checking contents for contamination, checking the unique bin serial number and inspecting the condition of the bin.
- *For a complete list of terms and conditions in addition to those listed above please refer to the 'Conditions of Service and Supply' document, available by contacting Customer Service on 9518 3555.*

Non-rateable Properties

Non-rateable properties are charged for all bins onsite; as no rates are paid no services are included. Payment for any waste, recycling and/or garden bin(s) will be charged on an annual basis and will be included in the properties rates notice. In the financial year the bin is delivered, the amount will be calculated on a pro-rata basis, based on when delivery occurred. An updated rates notice will then be issued for any outstanding amounts. The service may be cancelled at any time by contacting Customer Service on 9518 3555. It is a requirement that you arrange removal of any services prior to vacating the property. Upon cancellation of service the bin(s) will be removed by Council within five working days.

Your privacy

The Privacy and Data Protection Act 2014 protects the personal information of individuals. Monash Council takes this responsibility seriously and endeavours to manage and protect personal information in its possession at all times. Council has adopted policies and procedures to protect personal information. These are available on Council's web site at: www.monash.vic.gov.au/legal/privacy

Privacy Collection Statement

The personal information you have provided in this form and any other information you provide in relation to your request, is being collected by the Monash City Council for the primary purpose of processing your application for a non-rateable commercial waste bin(s). If you do not provide the requested information your request will be unable to be processed. Your personal information will not be disclosed to any external party without your consent, unless required or authorised by law. If you wish to gain access to, or alter any personal information you have supplied on this application, please contact Council's Privacy Officer on 9518 3081.