Application for Special Consideration

The City of Monash offers additional waste and recycling services free of charge to residents under specific circumstances. Council has written guidelines for these special circumstances and they are primarily to encourage further recycling as much as possible. Special Consideration may be given to residents with medical reasons or large families with financial constraints.

Who is eligible?

Residents suffering from a medical condition that generates additional waste and/or recycling and large families (6 or more people in household – not including extended families) with demonstrated financial hardship are eligible to apply.

How can I apply?

Please complete the application form overleaf and return it to the City of Monash as directed on the form. If you are applying for Special Consideration based on a medical condition you or a member of your household suffers please include a statement from the Doctor advising that treatment of the specific condition involves generation of significant additional waste for the household. If you are applying for Special Consideration as you have a large family with financial hardship please supply a copy of your current Centrelink Pension card and/or Healthcare Card.

How will my application be processed?

Your application for Special Consideration will be assessed based on the information you provide on your application form and any supplied supporting documentation.

What can I do if my request for Special Consideration is denied?

If your application is unsuccessful we will let you know the reason why and you may choose to resubmit your application with further information or documentation. You can still select to have additional services but you will be required to pay any applicable charges for those services.

Is there anything else I need to do or know?

One of the conditions of Special Consideration requires that you notify Council if your circumstances change, this includes moving from your current premises or a variation in your health/financial status. Misuse of this service, such as not notifying us of circumstance changes or repeat contamination, may result in withdrawal of the service. Special considerations are approved for a 12 month period only and are reassessed after this time. Should you require an extension to your Special Consideration services you will be asked to re-apply. All bins supplied by the City of Monash must be used in accordance with the “Conditions of Service and Supply” document available from Customer Service or on our website; www.monash.vic.gov.au.
Application for Special Consideration

Application for this service does not guarantee approval and each request is assessed individually. It is your responsibility to let us know if you no longer need the service or if you no longer qualify for special consideration by contacting Customer Service on 9518 3555.

APPLICANT DETAILS:

Resident Name: ____________________________________________________________________
Property Address: ______________________________________________________________________
Telephone number (BH): ____________________ Mobile: _________________________________
Email Address: __________________________________________________________________________
Postal Address (if different from Property Address) _______________________________________________________________________________________

SPECIAL CONSIDERATION SERVICE REQUESTED: (Please tick)

☐ Upgrade my existing 120 litre waste bin to a 240 litre waste bin
☐ Supply an additional 240 litre recycle bin

Our request is based on the following:

☐ We are a large family (at least 6 people in the household – not extended families). We are aware that this is only applicable with demonstrated financial hardship and have attached a copy of our Centrelink Pension card and/or Health Care Card.

☐ One or more members of the household suffer a Medical Condition which generates excess waste and/or recycling. Please attach a letter of this nature from our Doctor.

☐ Other – Please see below supporting details / information why we require Special Consideration and our existing efforts to minimise waste in our household. (Attach extra page if required)

________________________________________________________________________________________

________________________________________________________________________________________

I have read the information overleaf and understand the terms for applying for special consideration.

Applicant Signature: ________________________________ Date: _________________________________

Please return the completed form to us: Post: Administration Officer (Waste Services), PO Box 1, GLEN Waverley 3150. Email: mail@monash.vic.gov.au In Person: Civic Centre - 293 Springvale Road, Glen Waverley or Oakleigh Service Centre – 3 Atherton Road, Oakleigh