



PUBLIC TOILET SURVEY

You are invited to participate in shaping our Public Toilet Strategy. Survey results will be used to inform public toilet service planning, action planning and the refinement of toilet design standards.

This survey is anonymous - your name is not required. Results and feedback from the survey will be collated and may be included in reports or publications.



If you are under 15 years, please check with your parent/guardian that you can participate in this survey.

You can do the survey online <https://shape.monash.vic.gov.au/>

What toilets are currently being used and where?

1. How frequently do you seek out (or want to use) public toilets in the City of Monash?

	Most days	At least once a week	At least once a month	Less than once per month	Never
Stand-alone public toilet in activity centre	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Stand-alone public toilet in a park, reserve, playground or along a walking/cycling trail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Civic Centre, library, community centre, or other public building	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
A pavilion at a reserve	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Train station	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Service station	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Commercial, entertainment or retail premises	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

4. Please rate the importance to you of these provisions at public toilets.

	Not important at all	Of little importance	Of average importance	Very important	Absolutely essential
Facilities are suitable for babies and small children	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Sanitary bins	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Places to put things such as hooks on the back of doors or a shelf	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Facilities are suitable for people with disability such as accessible toilet pan and adult change provision	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Facilities or signage suitable for people who identify as non-binary or diverse genders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Facilities that are culturally inclusive, such as squat toilets	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Some facilities are accessible 24 hours per day	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Facilities that are designed to prevent disease transmission, such as door-less entrance and touchless operation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Facilities are provided with a shower	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

5. Is there anything else you would like to add in respect to facilities provided?

6. Please rate the importance to you of the following features of public toilet provision

	Not important at all	Of little importance	Of average importance	Very important	Absolutely essential
Cleanliness	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Good quality fit-out	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Easy to access and use	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Feels safe	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Easy to find	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Facilities are gender neutral	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Natural lighting and ventilation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Environmentally sustainable design and energy efficiency	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

7. Is there anything else you would like to add on toilet provision?

8. Please attach files or photos relevant to your comment in Question 7, if applicable.

What's the demographic profile of public toilet users?

9. What is your main connection to the City of Monash?

- Resident Worker who is not a resident
 Student who is not a resident Visitor who is none of the above

10. What is your age?

- Under 18 years 18 - 24 years 25 - 34 years
 35 - 44 years 45 - 54 years 55 - 64 years
 65+

11. What is your gender?

- Male Female Prefer not to say
 Self describe
-

12. Do you require public toilets that are accessible for people with disabilities?

- Yes No Sometimes

13. Are you parent or carer of a child under 15 years?

- Yes, at least one child is under 5 years
 Yes, with children between 5 and 14 years
 No

The Draft Strategy proposes the following actions:

- New standalone public toilets at:
Holmesglen Reserve, Galbally Reserve, Napier Par Reserve, Electra Reserve, Glen Waverly North Reserve, Waverly Road Basin (abutting Melbourne Water Blackburn Road retarding basin), Fairway Reserve, Melissa Street Reserve (abutting Melbourne Water near Huntingdale Road), Davies Reserve, Lum Reserve, Batesford Reserve
- New public toilet within new pavilion at:
Mulgrave Reserve, Gardiners Reserve, Carlson Reserve, Fregon Reserve, Ashwood Reserve, Meade Reserve
- Open exiting toilets to the public at:
Gardiners Reserve, Mount Waverly Reserve, Southern Reserve, Fregon Reserve, Ashwood Reserve, WA Scammell Reserve, Lum Reserve, Batesford Reserve, Federal Reserve, Carlson Reserve, Glen Waverly North Reserve*, Davies Reserve*, Gladeswood Reserve*

** The existing public toilet facilities at these locations have potential for public access. However, due to their current condition and site constraints, refurbishment of the facilities may be required prior to opening the facilities to the public, particularly where they don't meet the requirement of the Disability Discrimination Act.*

14. Have your say on proposed strategic priorities. Select a category below and provide a short comment in the text box.

- | | |
|---|--|
| <input type="checkbox"/> New stand-alone public toilet | <input type="checkbox"/> New public toilets in new pavilions |
| <input type="checkbox"/> Open an existing toilet to the public | |
| <input type="checkbox"/> Is there anything we haven't considered? | <input type="checkbox"/> Any other comment? |
