

# 1



Strategic Objective  
**Our Community**

A Monash community where people of all ages, backgrounds and abilities, are embraced and supported and can access Council services they need.

A Monash community that is connected and involved in shaping decisions that affect them.

## 1.1 Accessing support and services



### CHILDREN'S SERVICES SUPPORT AND PLANNING

Children's Services Support and Planning provides support and liaison for 120 children's services across the municipality.

A number of activities were organised to celebrate both NAIDOC Week and Children's Week. For NAIDOC Week a flag raising ceremony was held which included a Welcome to Country and Smoking Ceremony followed by morning tea and entertainment. For Children's Week there were a number of activities which included the Annual Walk in the Park Children's Party and Expo held in Jells Park. There were approximately 300-400 parents and children at Walk in the Park with information for parents, including testing child restraints in cars, and lots of entertainment for children. Another function included dinner and a speaker for all early years staff held in the Atrium at the Civic Centre.

The Monash Early Years Conference held in January for all educators working with children across the municipality was a success. More than 120 educators attended on the day which was held at the Syndal Baptist Centre.

Monash Council is the lead agency for an Inclusion Support Agency. Other members of the agency are the Cities of Boroondara, Manningham and Whitehorse. During this year we had to reapply to the Department for Education, Employment and Workplace Relations (DEEWR) for funding for the next three years. The consortium was successful in their application. The Inclusion Support Facilitators may be called upon to provide support to eligible child care services including Long Day Care, Out of School Hours, Vacation Care and Family Day Care scheme – to include children with additional needs, children from culturally and linguistically diverse backgrounds (CALD), children with refugee status and Aboriginal & Torres Strait Islander (ATSI) children into their programs.

There are 32 preschools in Monash of which 28 operate from Council-owned premises. Preschools in Monash have a number of different management structures. Local parent committees of management are responsible for some of the individual preschool services, while others belong to organisations that manage preschools under a cluster management structure. The biggest of these in Monash is Bestchance Child & Family

Care, which manages 11 services. Council also administers a central enrolment scheme for both three and four year old children. During 2011-13 a total of 32 preschools participated in the Council scheme. Council also provided support to the Monash Preschool Association.



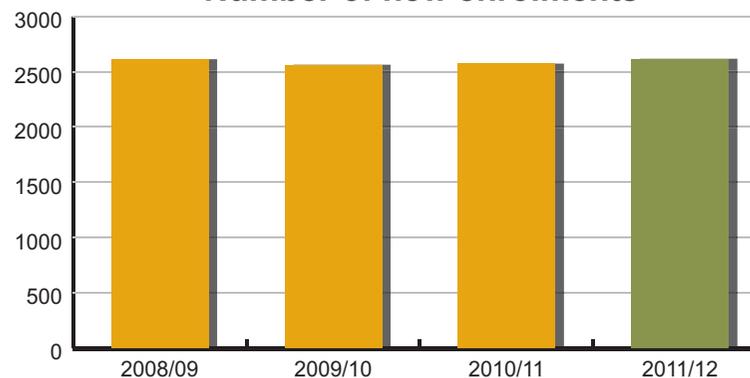
### MATERNAL & CHILD HEALTH

During 2011/12, the number of birth notices received was 1,887. Of these births, 941 were to first-time parents. The total number of new enrolments into the service (including interstate and overseas families) was 2,714. A total of 352 first-time parent group meetings were held during the year. The service provided 16,687 key age and stage consultations from home visit to 3.5 year assessments and 6,053 additional consultations including centre visits and telephone calls to parents. During the year a new weekly evening session commenced at Clayton to complement the evening session at Brandon Park.

The Chinese Speaking New Mothers Group and a Korean Speaking Mothers Group continued to be offered throughout the year.

Interpreters were used for 482 visits with the MCH Nurses. The breast feeding support service visited 186 families and 168 families attended the 'Little Steps'.

**Maternal and Child Health Services  
Number of new enrolments**



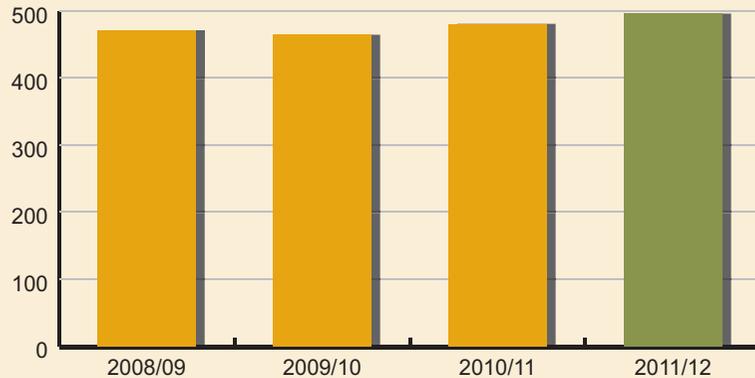


## FAMILY DAY CARE

Monash Family Day Care is licensed with the Department of Education and Early Childhood Development (DEECD) to provide home-based childcare for children aged 0 to 12 years.

At the end of June there were 366 families using the service, with 500 children being cared for in the homes of 57 registered Educators. All parents receive a quarterly newsletter and Educators receive a monthly newsletter and they all have the opportunity to participate in meetings of the consultative group.

**Family Day Care  
Number of children using the service**



During Children's Week in October, the scheme hosted its second Children's Art Show at the Monash Gallery of Art & Wheelers Hill Library. Featuring artwork from over 220 children, the art show appeared on Channel 31 TV. The scheme also hosted a children's concert featuring Paul Jamieson and participated in Council's Walk in the Park at Jells Park.

As part of its marketing plan to raise the profile of the service within the community, the service was represented at three of Council's community festivals.

## Brine Street Childcare

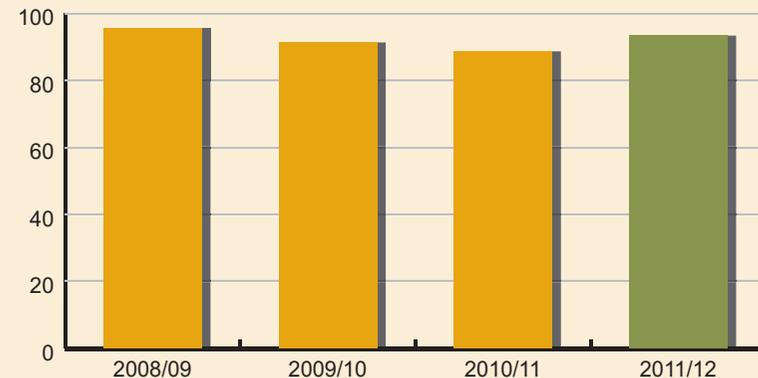


## BRINE STREET CHILD CARE & KINDERGARTEN

Council's 64-place childcare centre is located in Hughesdale. The majority of families that utilised the centre required part time care (four days per week or less). There are approximately 129 families using the centre at any time. Demand for care has been greatest for children under three years of age. Over the year, the centre's utilisation averaged at 93.4%.

From February 2011 the centre offered a kindergarten program for two days a week. As of January 2012, the kindergarten program provides five days kindergarten per week. Kindergarten utilisation is increasing with permanent bookings for 2013 already confirmed in the August first round offers.

**Total number of Brine Street Child Care Centre  
Utilisation (as a % of available places)**





## YOUTH & FAMILY SERVICES

This year, demand for services to young people has remained high, with a total of 33,437 MYFS contacts occurring.

Demand for services such as individual support and web based information has increased, with group programs remaining steady compared to last year. There has been a decrease in the number of young people that attended MYFS run events such as Freeza and the Glen Waverley Youth Music and Skate Festival, but overall these events remain a popular outlet for positive engagement with young people in the community

Young people were provided with 1,386 individual support sessions, which is a 9% increase over the previous year. The MYFS website had 11,331 unique visitors which is also a 9% increase on the previous year.

With the commencement of services located at the Batesford Community Hub, MYFS now operates across three full time sites, and provides co-location for 8 allied services within Council facilities. MYFS also continues to offer a range of outreach services to young people and families in both school and community settings.

Other significant statistics for Youth and Family Services include;

- MYFS ran 480 group sessions for young people with 7,272 attending;
- School, street and centre based outreach was provided in five secondary colleges across Monash with 1,981 contacts made with young people in these schools during lunchtime outreach;
- Glen Waverley Skate and Music Festival had approximately 1,000 people attend;
- MYFS was successful in securing additional funding for 'FReeZA', 'Engage' and School Focused Youth Service;
- Facilitated a comprehensive expo on youth mental health for National Youth Week, which attracted over 180 young people and engaged with a range of local service providers;
- Monash Youth Film Festival remained popular with 182 people attending the evening with over 45 local young people submitting films;
- MYFS provided 260 counselling sessions for families and 53 parenting

program sessions with 308 people attending;

- Council's three Vacation Care programs, located in Glen Waverley, Mt Waverley and Chadstone achieved an overall utilisation of 87%. This is an average of 104 children attending each day of the programs. Whilst there was a slight decrease in overall utilisation, there was a slight increase in the actual numbers of children attending, due to an increase in the program's capacity. These programs will be managed by Family Day Care from August 2012.



## MONASH PUBLIC HEALTH & WELLBEING PLAN

The second year actions in the Monash Public Health & Wellbeing Plan were implemented. Some of the achievements are;

- Monash was successful in securing the funds for the Inner East Prevention of Violence against Women Project;
- Monash Council lead and hosted a Round Table discussion to prepare an Inner Eastern Region submission regarding the State Government 'Addressing Violence Against Women and Children' Action Plan;
- Facilitated a calendar of events with Council's Community Safety Month Steering Committee (October 2011);
- Hosted the state-wide Community Safety Month Media Launch for 2011 at the Batesford Hub with 40 key stakeholders in attendance;
- Received funding from Department of Justice to address the safety of Milk Bars across the municipality;
- Continued to facilitate the Monash Liquor Accord; and
- Opposed an application from a Clayton venue to increase the number of electronic gaming machines in Clayton at the Victorian Commission for Gambling and Liquor Regulation. Council lost the hearing and is appealing the decision at VCAT.



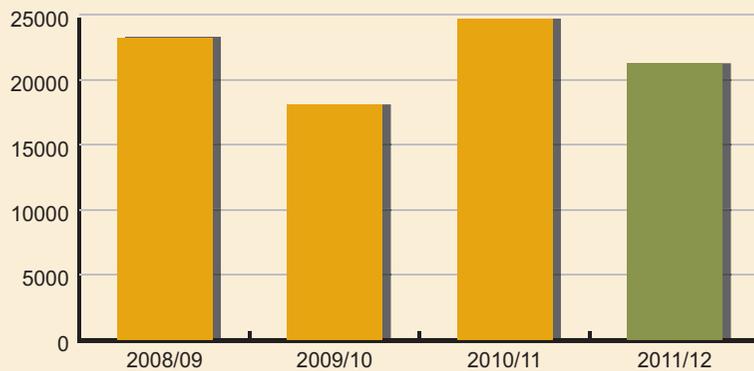
## IMMUNISATION & INFECTIOUS DISEASE MANAGEMENT

Council's Immunisation Team delivered 21,273 vaccinations to 5,966 infants and 8,702 school students.

There were 204 inspections of registered hairdressers, beauty parlours and body piercing establishments.

There were 16 cases of infectious disease (nine salmonella and seven campylobacter) referred from the Department of Health requiring investigation. Seventeen gastro outbreaks were notified to Council and investigated (15 in aged care facilities and two at child care centres).

Number of Immunisations administered



### This Year in Monash...

We delivered 21,273 vaccinations





## FOOD SAFETY

There are 1,200 food businesses registered with Council. Council's Environmental Health Officers conducted 2,217 food safety inspections.

In the past 12 months;

- 177 food complaints were received
- 43 Department of Health initiated food recalls investigated
- 331 samples of food were tested for compliance with the relevant food standards
- 38 new food businesses were established, 77 closed and a further 127 changed ownership, and
- 18 temporary food business permits were issued.

Overall there was substantial compliance with food safety standards by Monash food businesses.



## ENVIRONMENTAL AMENITY

In 2011-2012, 314 complaints of environmental nuisance conditions were investigated. Major categories of complaint included domestic noise, pest control and rodents, commercial noise, pollution and drainage issues. Ninety-four inspections of registered accommodation houses were conducted.



## TOBACCO EDUCATION & ENFORCEMENT

Council continued its commitment to tobacco education and enforcement, with 135 education visits conducted at retailers, dining establishments and licensed premises.

## 1.2 Valuing social and cultural diversity



### ARTS & CULTURAL DEVELOPMENT

The Arts and Cultural Development area continued to work with the community to deliver 20 events and activities throughout the year.

Around 56,000 people attended the Monash festival program which includes the Monash Carols by Candlelight, Oakleigh Music Festival and Clayton Street Festival. Council also supported the Chinese New Year and Lantern Festival and a number of other community festival and events with Community Grant funding and in-kind assistance.

Ten thousand copies of the free quarterly 'ArtsLife' publication were distributed to groups and individuals throughout Monash. NAIDOC Week (2-14 July 2011) programmed a number of activities to celebrate Indigenous culture, including a flag-raising ceremony, annual exhibition of Indigenous artworks, a Koori Night Market, Aboriginal Art Workshop as well as Indigenous-themed storytimes in each of the Monash Public Libraries. There were also a number of other activities as part of NAIDOC week presented by community organisations and other Council departments that were advertised in the NAIDOC brochure these included boomerang workshop and Aboriginal artefacts display (Highway Gallery); guided walk with Wurundjeri elder; Indigenous art and culture workshop (Highway Gallery); holiday program (MYFS), Waradgerie Windows Exhibition (Monash Reconciliation Group).



### MONASH PUBLIC LIBRARY SERVICE

Monash's Libraries welcomed 1,052,377 visitors during 2011-12, including more than 50,000 people attending one or more of the Library's 1,614 literary, cultural and educational events and activities.

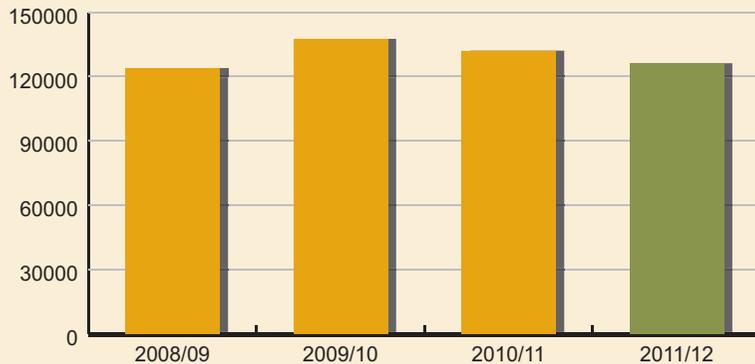
Library Services issued 2,052,288 loans, including 207,201 loans from its community language collections. Public access Internet terminals at the five branch Libraries continued to be extremely popular, with 137,176 bookings for the year.

The annual literature festival, 'Monash Wordfest' continued to provide a diverse range of literary events with 11 authors talks and workshops and the 16th annual Short Story Competition.

There were 66 CALD storytimes conducted during the year. The Libraries supported nine Book Clubs and the 'Conversations Circles' program was conducted at four branches.

The Library Service conducted 95 outreach visits including book chats in residential care facilities, visits to maternal and child health centres and visits to schools and pre-schools.

**Library - Number of Memberships**



## MONASH GALLERY OF ART

Monash Gallery of Art (MGA) had 67,317 visitors to its 16 exhibitions in the past 12 months and was open 1,903 hours free of charge to the public.

MGA organised 56 public program events throughout the year that were attended by 3,501 people. The gallery also hosted 86 education tours to 1,724 students from 42 different schools, many from the local area.

MGA hosted 16 exhibitions in its main galleries. Six exhibitions were brought to Monash from interstate or overseas:

- Notorious: Duffy's celebrity portraits and Swinging,
- Duffy's fashion photography (United Kingdom),



Monash Gallery of Art cafe

- Hoppé portraits: society, studio and street (United Kingdom and United States of America),
- Izabela Pluta: displaced images of distant objects,
- Oculi: terra Australis incognita, and
- Cold eels and distant thoughts (New South Wales).

Eleven exhibitions were curated by MGA staff, four of which were based on the MGA City of Monash Collection of Australian photography. Additionally, the Gallery presented 15 exhibitions in its community exhibition spaces, 10 of which featured work by local artists and groups.

MGA acquired 76 artworks for the year: 11 were purchased and 65 photographs valued at \$188,307 were donated to the collection.

The gallery raised \$74,922 at its annual fundraising dinner and auction. The MGA Collection is now valued at \$5,000,000 confirming its place as a valuable cultural and economic asset for the municipality.

# Calendar of events

## 2011

### JULY

- NAIDOC Week
- Winter Concert: Shenanigans
- Women in Business Expo & Breakfast
- Monash Business Awards Gala Dinner
- Monash Wordfest
- Hedy Ritterman MGA exhibition

### AUGUST

- Women's Business Network event
- Sir John Monash Community Lecture
- Winter Concert: Dusty Springfield
- Battle of the Bands
- Wordfest Short Story Competition
- Sir John Monash Community Awards
- A Second Glance MGA exhibition
- Disability Forum

### SEPTEMBER

- Winter Concert: 5<sup>th</sup> Suit
- 2011 Bowness Photography Prize MGA
- Sustainable House Day
- International Literacy Day
- Body in the Library
- David Stephenson MGA Artist talk
- Izabela Pluta MGA exhibition
- Cliff Burt and Claudia Terstappen MGA artist talk

### OCTOBER

- Bill Henson in conversation @ MGA
- Mayor's Charity Golf Day
- Activation Festival Ashwood
- Senior's Festival & Expo
- Children's Week Expo & Walk in the Park
- Community Safety Month & Fire Action Week
- Economic Development Forum Dinner
- Lights! Camera! Shorts! Youth Film Festival
- Brummels: Australia's First Gallery of Photography MGA exhibition
- Friends of MGA concert Jazz Bizz 6
- John Street: Slow Photography MGA exhibition

### NOVEMBER

- Art in the Park MGA
- National Recycling Week tours
- Night of the Living Talent
- Clayton Community Night
- 2011 Australian Poetry Slam

### DECEMBER

- Monash Carols by Candlelight
- Monash Disability Awards
- International Migrants Day event
- MARC 10<sup>th</sup> birthday
- The Godden Gift MGA exhibition
- The Amazing Read

# 2012

## JANUARY

- Australia Day Flag-raising and Citizenship Ceremonies
- SummerFest events over January at the leisure centres
- Active People Active Parks
- Monash Early Years Conference

## FEBRUARY

- Chinese New Year & Lantern Festival
- Clayton Street Festival
- Jazz on the Deck MGA concert
- Oculi: Terra Australis Incognita MGA exhibition

## MARCH

- Oakleigh Music Festival
- Glen Waverley Skate & BMX Competition
- Clean Up Australia Day
- MGA Fundraising Dinner and Auction
- International Women's Day 'Her Story'
- Taste of the Arts Family Fun Day
- Women's Business Network event
- Swinging: The Fashion Photography of Brian Duffy MGA exhibition
- Monash Men's Shed 1st birthday

## APRIL

- Mulgrave Fun Day
- Arts Network Session
- Active Women launch
- National Youth Week and Youth Mental Health and Wellbeing Expo

## MAY

- The Beatles come to MGA
- Wordfest 2012 launch
- Women in Business Exhibition
- Responsible Gambling Awareness Week
- National Volunteer Week
- ACTIVE Monash Awards
- Education Week Open Day at Brine Street Child Care Centre

## JUNE

- Monash World Environment Day Awards
- Winter Concert: Victoria Police Band
- Monash WordFest workshops and author talks
- Sir John Monash Lecture
- Refugee Week event
- Monash Carer Week
- Hoppe Portraits MGA exhibition



## MULTICULTURAL SERVICES

Monash was named winner of the Victoria Multicultural Award for Excellence in the Local Government category for our work promoting and supporting cultural diversity within the community. Council continued to implement projects and initiatives which strengthened Council's commitment to access and inclusion for people from culturally and linguistically diverse backgrounds.

Key achievements include:

- Outreach work with CALD communities including the Seniors Groups and small and emerging communities such as the Pacific Island and Sudanese communities;
- The Monash Interfaith Festival presented by Rev Dr Gary Bouma who spoke on 'Freedom of Religion in Australia in the 21<sup>st</sup> Century';
- The bi-monthly Interfaith Gathering speakers' program featured presentations on Islam, Hinduism, Baha'i, Sikhism, Buddhism, Aboriginal Spirituality and Atheism;
- Successful funding application to the Victorian Multicultural Commission to undertake Interfaith Photographic Project;
- The establishment of the Nuer (Sudanese) 'Home Work' Club;
- Submissions to the National Anti-Racism Strategy and the Access and Equity Inquiry;
- The 'Tours to Places of Worship' program visiting eleven different places of worship;
- Launching of the inaugural Cultural Diversity Awards;
- Launching of the Active Women Program;
- Development of an appendix which outlines how to engage and consult

### This Year in Monash...

Our residents spoke 142 different languages

with CALD communities, incorporated into Council's Community Engagement Strategy;

- Hosting the Forum of the Victorian Local Government Multicultural Issues Network (VLGMIN) on 'The Role of Local Government in Settlement and Multicultural Affairs';
- Celebrated the 2012 Cultural Diversity Week and A Taste of Harmony event with a presentation by Ms Joumanah El Matrah on the topic of 'Multicultural Citizenship';
- Celebrated 2012 Refugee Week with presentations from young people from a refugee background telling their stories and sharing their experiences and multicultural entertainment;
- The inaugural International Students Welcome event;
- The introduction of the 'Monash Volunteer Badge' initiative of the Ethnic Senior's Forum;
  - \$525,528 allocated for events and activities to promote cultural diversity.



## DISABILITY SERVICES

Council continued to support and implement projects and initiatives which promote access and inclusion for people with a disability.

Key achievements include;

- Annual Disability Forum;
- The prioritisation of high-use Council buildings to be retrofitted with audible and visible emergency alarms;
- Incorporation of hearing augmentation in all new Council buildings that have meeting spaces;
- Upgrade of a number of pavilions, playgrounds and sporting facilities to ensure equitable access;
- Audit of evacuation and emergency plans to ensure they meet the needs of people with a disability; and



Monash Gardens Aged care

- \$43,975 allocated to community organisations to undertake projects supporting people with a disability, their families and carers.

Achievements under the Metro Access Community Development program include:

- Sponsorship of a local resident to complete the Leadership Plus Leadership Course;
- Implementation of the Access is Good Business project at the Clayton business precinct;
- Funded a Seeds for Employment pilot project auspiced by Melba Support services; and
- Implemented recharge scheme at five Council facilities providing dedicated power outlets for electric wheelchair and scooter users to recharge batteries.



## WOMEN'S LEADERSHIP AND PARTICIPATION

In the second year of the Women's Leadership and Participation Strategy, Council has this year:

- Endorsed the 'Empowering Monash Women's Award';
- Women from the Monash community were invited to share their stories, published into a booklet and launched at the event 'Her Story' for International Women's Day; and
- The Women's Business Network has been well supported with three networking events attracting an average of 110 people to each event and an exhibition and luncheon which had approximately 140 attendees and 33 businesses exhibiting.



## CONSULTATIVE COMMITTEES

The **Positive Ageing Reference Group (PARG)** was formed in 2003 and has been active in the Positive Ageing Expo, Monash Seniors Festival, continuation of the Positive Ageing Lifestyles program and providing feedback on various Monash plans and strategies.

The **Senior Citizens Forum** continued to meet quarterly and continued to engage speakers who presented on issues of interest to members including Home and Community Care Services, Fire Safety and Crime Prevention, Personal and Pedestrian safety. Members of the forum participated in Conflict Resolution Training and Food Handling Training.

The **Monash Young Persons Reference Group (MYPRG)** was formed in March 2007 consisting of up to 19 young people between the ages of 14 – 25 years. This year the group has developed a logo and brochure, undergone a recruitment drive and has started a Facebook page to create a voice for other young people to have their say.

The **Monash Responsible Gambling Taskforce** meets six times annually with broad representation from community members, industry representatives and service providers. During Responsible Gambling Awareness Week in March, an event was held to promote alternative recreation. The Taskforce was involved in the development of Council's Responsible Gambling Strategy and Action Plan.

The **Multicultural Advisory Committee (MAC)** met on a bi-monthly basis throughout the year. The MAC continued to support Council in the implementation of Monash's Multicultural Action Plan and actively contributed to Council's submissions to the National Anti-Racism Strategy and to the Access and Equity Inquiry respectively.

The **Fair Trade** Steering Group comprises of voluntary members, Council officers and a Councillor. It has been involved in the 2011 Ashwood Activation Festival as well as partnering with a Fair Trade coffee provider at the 2011 Carols by Candlelight. The Committee participated in the Fair Trade Fortnight in May through the creation of a colouring competition open to primary school students with over 60 entries.

The **Environmental Advisory Committee** consists of twelve community members and four councillors. The Committee met six times this financial year with a focus on providing advice on the implementation of the actions outlined in the Environmental Sustainability Road Map and advising broadly on environmental issues.

The **Disability Consultative Committee** continued to meet bi-monthly and supported Council with the implementation of Council's Disability Access and Inclusion Framework and Action Plan. It continued to provide support and advice to Council on the implementation of Council's Footpath Trading and Access Policy and actively contributed to the planning and organisation of Council's 2012 Disability Forum and to the preparation of Council's submission to the Victorian State Disability Plan 2013-2016.

## 1.3 Responding to an ageing population



### AGED ACCOMMODATION

Council continued to provide high quality care at its two aged care centres, Monash Gardens and Elizabeth Gardens. These facilities provide:

- 77 nursing home beds;
- 88 hostel beds; and
- 48 independent living units.

The occupancy rate for the Independent Living Units is 87.10%, 97.7% for all hostels and 98.4% for nursing homes.

All facilities are compliant with the 2008 Building Certification guidelines. Elizabeth Gardens and Monash Gardens have all successfully been re-accredited for a further three years until 2015 by the Aged Care Standards and Accreditation Agency. Support continues to be given to existing local providers and potential aged care developers to increase the number of beds available for City of Monash residents.



## COMMUNITY CARE SERVICES

A range of Community Care services were provided to 5,889 clients during the year. Currently, there are 3,720 active HACC clients.

Services delivered to residents include:

- Domestic assistance;
- Delivered Meals;
- Personal Care;
- Domestic and or Escorted Shopping;
- Home Maintenance;
- Social Support;
- Community Bus;
- Adult Day Centre;
- Respite Support;
- Home from Hospital Support, and
- Active Community Service



With the growing needs of our ageing population, Council's focus is changing to implement services which support as much independence as clients are able to achieve. This Active Service Model (ASM) approach, as introduced by the Department of Health, recognises that with the correct support, people have the potential to improve their wellbeing.

Community Care continues to be involved in the Positive Ageing Expo, held each year in October and implemented a Monash Carer Week in June to support our community's primary carers.

Council continues to support the Delivered Meals service and provided 77,073 meals in the last year. This was achieved with the support of 350 volunteers who deliver the meals directly to people's homes.



## POSITIVE AGEING

PALS incorporated a diverse range of activities and programs in response to the Positive Ageing Action Plan.

From January 2012 the Positive Aging Lifestyles (PALS) has largely moved from directly organising and delivering programs and activities to supporting community groups to host and deliver activities themselves. This community development approach has resulted in more and varied activities for the community.

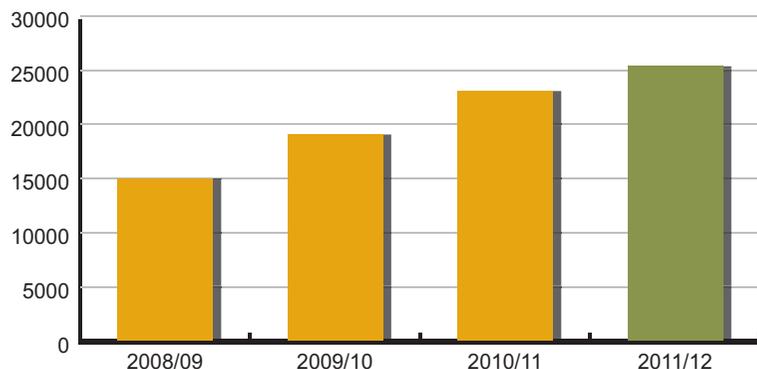
Consequently, PALS program has increased its membership over the past 12 months and currently has 1,773 active participants registered on the database. Council has delivered 30 activities and programs, while community groups have delivered an additional 54 activities and programs.

The City of Monash Seniors Festival has been running since 1995 in support of the official Victorian Seniors Festival. In 2011, Council hosted seven feature events including the Positive Ageing Expo, Police Show Band Concert, and Walk for Health at Jells Park. The Monash Seniors Festival Booklet/program promoted a further 43 activities/programs run by Monash Libraries, Neighbourhood Houses and a range of community groups.

Council also endorsed the Positive and Proud Senior of the Year Award in response to the Positive Aging Action Plan 2010-2014. This award will be presented during the 2012 Seniors Festival.

## 1.4 A safe and connected community

Number of average weekly Website visits  
www.monash.vic.gov.au



### COMMUNITY INFORMATION

The Monash Bulletin, a full-colour newsletter that highlights Council's events, services, decisions and issues, was delivered to all homes across the City monthly, in line with the Council meeting schedule. The Monash Bulletin is also translated into the municipality's three major ethnic languages – Greek, Italian and Chinese.

Council's Intranet was redeveloped internally and re-launched in March 2012 as MonNet. Visits to Council websites have consistently increased since its launch 12 years ago. Between July 2011 and June 2012, Council websites received a yearly total of 2.1 million visits, with 6 million pages accessed during these visits. In the last quarter, the Council's 29 social media sites have registered more than 5,600 friends, likes and followers.

A Community Directory is produced annually and was distributed to homes, shops and community facilities across Monash in April 2012. This popular reference lists Council services and a range of other community services, groups and facilities in the City. The Community Directory is also available online via Council's website and the Monash Public Library Service website.



### VOLUNTEERING IN MONASH

Throughout the year, volunteers willingly give up their time to help out at Monash libraries, Monash Gallery of Art, Neighbourhood House, aged care facilities and senior citizens groups, childcare centres, sporting clubs, environmental activities, festivals and events and also on Council's advisory committees.

Each year, the Monash Volunteer and Resource Centre located in Glen Waverley provide almost 18,000 volunteer hours across a wide range of services including:

- Meals on Wheels;
- Safety Register;
- Social support and transport, and;
- Training in the community.

In August each year, Council presents the Sir John Monash Community Awards to recognise the work of volunteers in our community. In 2011, the following people received recognition:

- Brenda Gabe was posthumously awarded the Community Leadership Award;
- Raymond Randall – Volunteer of the Year Award
- Louise Taylor – Young Volunteer Award (under 25 years)

#### This Year in Monash...

Volunteers delivered  
77,073 meals-on-wheels



## EMERGENCY MANAGEMENT

During the year, Council's Municipal Emergency Management Planning Committee (MEMPC) met twice with the Emergency Response and Support Agencies to maintain and enhance the arrangements to respond to and support the community during an emergency event.

The MEMP Committee continued to refine Council's Municipal Emergency Management Plan by reviewing the risks, as part of a program of risk reviews, identified in the Community Emergency Risk Management Plan.

Councils are required to have a Municipal Emergency Management Plan (MEMP) manual in accordance with the Emergency Management Manual Victoria and the Emergency Management Act. In addition, the MEMP is required to be audited and assessed every three years. The latest audit awarded a best practice certificate of compliance.



## ANIMAL MANAGEMENT

Council requires dogs to be on leads at all times in public places except for 31 designated reserves. Cats are prohibited from entering five environmentally sensitive parks in the City. The RSPCA have provided animal management services on behalf of Council for more than 10 years. Currently, there are 19,029 registered dogs and cats in the municipality. From July 2011 to June 2012, the number of animals collected/impounded was 1,444.



## COMMUNITY ENGAGEMENT

Council adopted its Engagement Framework and Guideline in 2011. The purpose of the Engagement Framework is to outline Council's approach to stakeholder and community engagement for the community. The purpose of the Engagement Guideline is to assist officers in the overall planning of Council community engagement activities. The Framework is available on Council's website and the Guideline is available for staff internally.



## COMMUNITY STRENGTHENING

The Strengthening Clayton and Clarinda Project is now in its second year and has delivered on a number of actions including:

- Two community nights at the Clayton Community Centre;
- New street furniture in the Clayton Road Activity Centre;
- Obtaining infrastructure funding from the Department of Justice to develop safe laneways; and
- Obtaining funding from the Department of Planning & Community Development (ICT Program) to purchase notebook computers and deliver computer training to members of the community.

The Mulgrave and Notting Hill Strengthening Projects began in September 2010. The Community Action Plans for both projects are now complete and have been endorsed by Council.



Kingsway, Glen Waverley



## MONASH COMMUNITY GRANTS PROGRAM

In 2012/13, approval for funding was granted to 273 applications from 217 organisations. This amounted to a direct cash allocation of \$875,488 for community projects and \$143,410 for arts projects. In-kind allocations to the value of \$1,327,295 were also made.

**The following list details the direct cash allocation to groups and organisations:**

Organisation Name	Total Cash Allocation	Organisation Name	Total Cash Allocation
Action on Disability within Ethnic Communities Inc (ADEC)	\$3,000.00	Clarinda Greek Senior Citizens Club	\$500.00
African Women's Network South East (AWNSE)	\$2,000.00	Clayton Mandarin Friendship Association Inc	\$1,000.00
Amaroo Neighbourhood Centre Inc	\$7,975.00	Clayton Senior Citizens Club	\$1,000.00
Anglicare Victoria - Dixon House	\$7,000.00	Combined Probus Club of Oakleigh Inc	\$660.00
Archangel Michael Senior Social Club of Oakleigh	\$2,500.00	Connections - Child, Youth & Family Services	\$68,671.00
Associazione Pensionati Laziali di Monash	\$2,000.00	Cook Island Community Services of Victoria	\$4,000.00
Australian Breastfeeding Association - Waverley Group	\$500.00	Cosenza Senior Citizens Club of Kingston	\$500.00
Australian Greek Elderly Citizens Club of Oakleigh Inc	\$2,000.00	Country Womens Association of Victoria - Glen Waverley Branch	\$500.00
Australian Greek Welfare Society Ltd	\$12,700.00	Croatian Senior Citizens Group of Keysborough	\$1,000.00
Australian Multicultural Foundation	\$15,000.00	Emmanuel Friendship Club	\$250.00
Avellino Circolo Pensioners of Springvale Inc	\$1,000.00	Faros Senior Citizens	\$500.00
Benevolent Brotherhood of Kolindros	\$1,000.00	Fusion Australia Ltd	\$3,000.00
bestchance (Child & Family Care Network Inc)	\$22,510.00	Glen Waverley Uniting Church	\$500.00
Calabrisella Senior Citizens Club of Oakleigh Inc	\$500.00	Golden Age Senior Citizens Club	\$1,000.00
Care of the Aged Fund Sacred Heart Oakleigh	\$500.00	Greek Elderly Citizens of Clayton & District Inc	\$1,000.00
Catanzaro Senior Citizens Club of Monash	\$1,000.00	Greek Orthodox Community of Clayton	\$1,000.00
ChuChu Club Inc. (Vietnamese Seniors)	\$500.00	Greek Orthodox Community of Oakleigh & District Inc	\$4,500.00
Circolo Italiani Pensionati Di St Mary Magdelene	\$500.00	Greek Orthodox Parish of St Athanasios Springvale Senior Citizens Group	\$1,500.00
Circolo Pensionati 'Don Bosco'	\$2,000.00	Greek Pensioners Association - Estia	\$1,000.00
Circolo Pensionati Campani Di Clayton	\$1,500.00	Greek Senior Citizens Club of Monash Inc	\$3,000.00
Circolo Pensionati Italiani Di Oakleigh - Clayton Inc	\$2,000.00		
Circolo Pensionati Italiani Di Waverley	\$1,000.00		

Organisation Name	Total Cash Allocation
Greek Senior Citizens Club of Southern Eastern Districts & Regions	\$500.00
Greek Seniors and Pensioners Association of Clayton Inc.	\$1,000.00
Hera Greek Ladies Club	\$1,000.00
Independent Hellenic Senior Citizens Association of Clayton and District Inc.	\$1,000.00
Indian Senior Citizens Association Inc	\$800.00
Indonesian Club Melbourne Inc	\$1,000.00
Jaffaria Association of Victoria Inc	\$3,000.00
Kariatides Oakleigh Greek Womens Group Inc	\$1,500.00
Kerrie Neighbourhood House	\$3,000.00
Kingston Chinese Senior Citizens Club Inc	\$1,500.00
Knox Hungarian Senior Citizens Club	\$500.00
Ladies Probus Club of Glen Waverley Inc	\$2,090.00
Ladies Probus Club of Oakleigh	\$330.00
Ladies Probus Club of Waverley Central	\$1,815.00
Ladies Probus Club of Waverley City Inc	\$2,000.00
Lemnian Community of Victoria Seniors Group	\$500.00
Macedonian Senior Citizens Group of Monash Inc	\$1,000.00
Maltese La Vallette Association Inc	\$500.00
Molise Club Melbourne	\$1,000.00
Monash Chinese Friendship Association	\$2,000.00

Organisation Name	Total Cash Allocation
Monash Greek Macedonian Elderly Citizens Club Inc	\$1,000.00
Monash Korean Senior Citizens Club	\$500.00
Monash Maltese Seniors Social Group Inc	\$500.00
Monash Oakleigh Community Support & Information Service	\$10,860.00
Monash Stroke Support Group	\$3,000.00
Monash Toy Library	\$1,000.00
Monash Volunteer Resource Centre Inc	\$147,639.00
Monash Waverley Community Information & Support	\$7,860.00
MonashLink Community Health Service	\$10,000.00
Mount Street Neighbourhood House	\$3,000.00
Mulgrave Neighbourhood House	\$3,000.00
Nasir Community Association Inc	\$7,500.00
Neighbourhood Watch Inc Area MON 055	\$8,507.60
New Hope Foundation Inc.	\$29,400.00
Notting Hill Community Association Inc	\$3,000.00
Nuer Community in Victoria	\$11,000.00
Oakleigh Centre for Intellectually Disabled Citizens	\$3,000.00
Oakleigh Coptic Senior Social Club Inc	\$250.00
Oakleigh Senior Citizens Club	\$1,000.00
Oakleigh/Clayton Community Toy Library	\$1,000.00
Parea Inc	\$500.00

Organisation Name	Total Cash Allocation
Philanthropic Society of Kaloneri Siatista	\$1,000.00
Pilipino Elderly Association of South East Region	\$500.00
Polish Senior Citizens Club Mount Waverley	\$500.00
Pontian Association of Melbourne - Euxenos Pontos	\$1,000.00
Poseidon Angling Club	\$1,500.00
Power Neighbourhood House Inc	\$24,478.61
Probus Club of Glen Waverley Inc	\$2,255.00
Project Respect Incorporated	\$15,300.00
Regione Lazio Monti Lepini Colleferro Social Club	\$3,000.00
Senior Citizens of the Freccia Azzurra Club Inc	\$500.00
South Oakleigh Wildlife Shelter	\$2,993.00
Southern Ethnic Advisory & Advocacy Council	\$62,262.00
Spanish Speaking Senior Citizens Club of Clayton	\$250.00
St Peters Friendship Club	\$500.00
St. Luke's Uniting Church	\$3,000.00
Stella Clavisque Club	\$500.00
Suez Basketball Senior Social Club Association	\$2,500.00
Tally Ho Fitness Incorporated	\$3,500.00
Tamil Senior Citizens Fellowship	\$1,500.00
The Greek Orthodox Community of Monash & District	\$2,500.00
The Probus Club of Mount Waverley Inc	\$1,980.00
The Three Hierarchs Greek Elderly Group	\$1,500.00
U3A Waverley Inc	\$3,000.00
Valguarnera Social Club	\$500.00
Victoria Malayalee Seniors Association Inc	\$500.00
Victorian Immigrant and Refugee Women's Coalition Inc	\$22,393.00

Organisation Name	Total Cash Allocation
Vishva Hindu Parishad of Australia Inc - Victoria Chapter	\$500.00
War Widows and Widowed Mothers Association Waverley Branch	\$1,000.00
WATCH	\$5,000.00
Wavecare Inc Counselling Service	\$152,000.00
Waverley Chinese Senior Citizens Club	\$3,000.00
Waverley Community Learning Centre	\$18,500.00
Waverley Multiple Birth Association Inc	\$3,000.00
Wavlink Inc	\$3,000.00
WEAC	\$64,009.76
Xin Jin Shan Chinese Library Inc	\$2,500.00

### This Year in Monash...

More than 50,000  
attended our festival  
program



Flavours of Oakleigh Festival

**Additionally, the 2011-12 Discretionary Fund allocated \$22,000 to the following organisations in the City of Monash:**

Waverley Community Learning Centre	\$400	Waverley Community Learning Centre	\$906.55
Calabrisella Senior Citizens	\$955	Early Morn African Violet Group Inc	\$300
Women's Health East	\$740	Mulgrave Neighbourhood House Inc	\$1,000
Rotary Club of Glen Waverley	\$500	Monash University Islamic Society	\$500
Brindabilla Planned Activity Groups & Respite Services	\$230	Early Morn African Violet Group Inc	\$300
Individual Applicant	\$250	Rotary Club of Clayton Inc	\$310
The Pan-Macedonian Association of Melbourne and Victoria Inc.	\$3,000	Tamil Senior Citizens Fellowship (Vic) Inc. Aust	\$1,000
Hays Recruitment	\$230	Individual Applicant	\$420
Wavecare/Glencare	\$475		
Victorian Malayalee Seniors	\$345		
Parkhill Primary School	\$300		
Touch4JC	\$574		
Kariatides Oakleigh Greek Women's Group - Simunye Project	\$211.20		
Eelam Tamil Association of Victoria (Inc)	\$585		
Combined Probus Club of Notting Hill	\$450		
Down Syndrome Victoria	\$1,083		
Olympos Greek Senior Citizens	\$500		
Waverley Garden Club Inc. Floral Art Group	\$615		
Mazenod Panthers Football Club	\$3,000		
<i>(Subject to the organisation raising the remaining funds of \$7,000 for the project)</i>			
MonashLink	\$500		
Individual applicant	\$500		
Individual applicant	\$100		
Wenzhou Association	\$100		

**This Year in Monash...**

Community groups received over \$2.3 million in grants