

CITY OF MONASH

CHART ONE: SUMMARY OF RESULTS FOR 2001

	Indexed Mean
1 Constituent satisfaction rating for overall performance generally of the council	71
2 Constituent satisfaction rating for overall performance in key service areas and responsibilities (individual service group ratings shown below)	68
2a Local Roads and Footpaths	67
2b Health and Human Services	72
2c Recreational Facilities	74
2d Appearance of Public Areas	72
2e Traffic Management and Parking Facilities	60
2f Waste Management	73
2g Enforcement of By Laws	66
2h Economic Development	62
2i Town Planning Policy and Approvals	60
3 Constituent satisfaction rating for council's interaction and responsiveness in dealing with the public	76
4 Constituent satisfaction rating for council's advocacy and community representation on key local issues	64

