

## Conditions of service and supply of residential bin service

1. The City of Monash supplies each eligible residential property with one 120 Litre landfill (red) bin, one 240L recycling (yellow) bin and one 240L food and garden waste (green) bin.
  - In instances where a Waste Management Plan has been completed, Council will supply bins according to this plan which may not be the same bin sizes or quantities listed above.
  - Council bins are boldly marked with the City of Monash logo and will bear a unique identification number, which will be recorded against the property to which it is supplied. The identification number must not be covered over.
  - Bins allocated from the former Cities of Oakleigh and Waverley in addition to bins from the City of Monash are all acceptable.
2. It is the duty of the resident to keep the bin clean and in a hygienic condition.
3. The resident is also responsible for tidying any rubbish spillage or cleaning up any litter that falls from the bin.
4. Upon specific request, additional bins may be made available to a resident upon payment of an annual fee and on conditions applying at the time.
5. The bins are assigned to the property and must not be removed from the property when there is a change of tenants or sale of the property. The bin remains the property of the Council.
6. If the property undergoes major modification, is being demolished or the site is vacant, the bins will be removed. When the property receives a certificate of occupancy and Council is advised that the property or building is occupied, the bins will then be reinstated. Council does not supply bins to vacant properties.
7. Your Council supplied bins will be collected from the kerbside or otherwise nominated collection point on the collection day nominated for your area. If you are unsure of your collection day please refer to our website ([www.monash.vic.gov.au](http://www.monash.vic.gov.au)), Council supplied collection calendar or call us on 9518 3555. Bins provided from other sources will not be cleared. Bins are to be placed out no later than 5.00 am on the day of collection and must be removed no later than 24 hours after collection. Bins must be placed close to the kerb with wheels

facing away from roadway, and be 1 metre clear of parked vehicles, overhead power lines, trees or other obstacles.

8. From time to time Council or its contractors may undertake an audit of any Council bins. This may include but is not limited to; making a visual inspection of the contents, checking contents for contamination, checking the unique bin serial number and inspecting the condition of the bin. If Council or its contractors note an issue with any of the bins presented at your premises we will contact you via a note left on the bin, via telephone and/or via mail.
  
9. The following items are not permitted in any Council supplied bin:
  - Items with a battery, cord or plug (all electrical items)
  - Batteries
  - Hot and burning materials;
  - Nightsoil, sewage;
  - Slops and liquid wastes;
  - Medical or veterinary waste including dead animals;
  - Wastes generated from building work including without limitation bricks, concrete, timber and metal objects;
  - Wastes generated from the restoration or servicing of motor vehicles;
  - Motor vehicle and other machinery parts;
  - Trade wastes;
  - Furniture and like objects;
  - Oils, paints, solvents and similar substances;
  - Wastes that cannot be contained in an approved bin due to its size, shape, nature or volume;
  - Objects which may damage the collection mechanism or a vehicle used for the collection of refuse;
  - Dangerous goods – i.e. Substances which can cause an immediate risk due to their physical or chemical properties and,
  - Hazardous waste, eg. Asbestos.

### **Landfill Waste Service**

10. The resident may place in the Landfill bin (red lid) domestic waste from the property providing the gross weight of the bin and its contents does not exceed 72kg and the lid is properly closed. In addition to the above items (point 9) the following items ARE NOT to be placed in the Landfill bin :
  - recyclable containers and packaging (yellow lid bin)

- food and garden waste;

The following items may be placed in the Landfill bin (red lid) provided they are wrapped or contained and/or placed in a garbage bag in such a manner, which prevents their escape:

- Waste from a vacuum cleaner, dust, saw dust, hair, feather, moist refuse or similar waste;
- Pet waste
- Wet wipes, baby wipes
- Ash which is cold and dampened;
- Glass (broken) and other sharp objects in an impermeable receptacle or material and
- Disposable nappies

### **Recycling Service (Yellow lid bin)**

11. The following items can be placed into the recycling bin (yellow lid). All items must be placed loose in the yellow bin:

- Any hard plastic container (regardless of plastic codes); leave lids on
- Empty milk, juice cartons, soft drink and detergent bottles (leave lids on);
- Empty aluminium, steel cans and foil trays; aluminum foil scrunched into a ball
- Empty glass bottles and jars, (leave lids on) and
- All paper and cardboard bigger than a postcard (e.g. Newspapers and magazines, telephone books, work and school papers, cardboard boxes, letters, envelopes and advertising materials).

The following items cannot be placed into your recycling bin (yellow lid):

- Items listed in dot point 9 of this document;
- Plastic bags;
- Nappies;
- Household garbage (including food waste);
- Pyrex and ovenware;
- Plates, cups or crockery;
- Syringes;
- Long life drink containers (UHT, tetrapak)
- Clothing or fabric;
- Polystyrene, and

- Garden waste.

### **Food and Garden Waste Service (Green lid bin)**

12. The Food and Garden bin (green lid) is for food and garden clippings only. Please place allowable items into the Food and Garden bin loosely to ensure the bin will be emptied properly. Australian Standard compostable liners, newspaper, or butchers paper can be used to contain food waste. The following items can be placed into the Food and Garden bin:

- All food waste (bones, meat, bread, dairy, fruit, vegetables, spoiled food, rotten food, shells, leftovers)
- Australian standard compostable liners
- Small amounts of newspaper, butchers paper, soiled cardboard (for the purpose of wrapping food waste)
- Grass clippings;
- Branches (must be no longer than 40cm and 10cm in diameter);
- Garden pruning's, and
- Leaves.

The following items cannot be placed into your Food and Garden bin (green lid):

- Anything listed at dot point 9 of this document;
- Plastic bags (including compostable bags);
- Plants pots;
- Rubble/dirt;
- Large logs or stump;
- Recyclable items, and
- Garbage

### **Bin Maintenance and Replacement**

13. Maintenance of the bin(s) will be the responsibility of the Council, which will service the bin free of charge, or replace it if it is accidentally damaged beyond repair or if it is stolen. If the bin is damaged as a result of misuse or other action on the part of the user or if the bin is lost as a result of an action or failure to act to protect the bin against loss or damage, the Council may charge the resident the cost of repair or for the cost of replacement of the bin.

### **Other information**

14. Additional bins services are available upon application however the City of Monash has a Recycling and Waste Centre where recyclable metal, fluorescent tubes, paper, cardboard, bottles and cans are accepted free of charge. The City of Monash also offers the recycling of batteries and mobile phones – free drop off at the Civic Centre, Oakleigh Service Centre and Recycling and Waste Centre. The Recycling and Waste Centre also accepts other items, some of which may have costs associated. Conditions do apply so please check our website or call 9518 3767 for up-to-date information and pricing.
15. These “Conditions of Service and Supply” shall remain in effect until changed by the Council.
16. Charges may increase annually from the 1<sup>st</sup> of July. To confirm the current rates/charges please contact us on 9518 3555.
17. Any further information required may be obtained by telephoning 9518 3555.

*The above conditions are drawn from the City of Monash Local Law N<sup>o</sup> 3 and relevant Council resolutions.*